

**ALL INDIA
BHARAT SANCHAR NIGAM LIMITED
EXECUTIVES' ASSOCIATION**

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No: AIBNSLEA/CHQ/CMD/2018-19/

Dated: 24.01.2019

To

The CMD,
BSNL,
New Delhi – 110 011.

Sub: Problems being faced by the field units due to non- payment of Electricity Bills and other out of account salary deductions- Regarding.

Respected Sir,

We would like to draw your kind attention regarding the above cited subject. In this regard, we would like to submit the below mentioned problems being faced by the field units:

(A) Many of Telecom sites are being disconnected due to non- payment of electricity bills. But what will be its cumulative effects.

2) Whenever Electricity connection was disconnected, the load was shifted to Battery and eventually battery drains and all system will shut down due to low voltage.

3) It may damage critical systems like OFC CPE, BTS cards or exchange cards (cost of repair/replacement of one CPE or BTS Card is much higher than monthly bill of single tenant site).

4) To replace BTS cards/OFC system vehicle will run from Head Quarters. Assume vehicle runs approx. 70 km to replace card it will cost around $70 \times 2 \times \text{Rs}14/\text{km} = \text{Rs}.1960$ which may be one third of monthly electricity bill of that site. (Excluding labour charges and TA bill of the official)

5) Due to critical discharge of battery, there are chances that weak cells may get faulty. Cost of battery set almost equal to yearly electricity consumption.

6) If battery is critically discharged, and mains reconnected after payment, it will increase load of PP which may damage PP module. Average repair cost of 25A PP module is approx. Rs.5000, which is equivalent to fortnightly bill of site.



7) It has been observed that sites which were down due to disconnection, traffic have drastically reduced means we have lost customers in that area which were acquired after hard efforts.

8) If we assume basic cost of SIM as Rs.100 and 50 customers throw out BSNL SIM which were making average Rs.100 recharge per month means 10000 business wiped out permanently which is equivalent to one month electricity charges.

9) Even after restoration of sites, it will take great efforts to restore damaged image of company.

10) Other operators getting free of cost readymade customer base which is ready to shift.

11) Shift of EB customers will hit very badly and damage caused by it will be irreversible.

12) Many customers have taken annual, semiannual and quarterly plans. If they approach consumer court then what will be the excuse?

In view of the foregoing, we request the BSNL Management should think about cumulative effects and this problem may be sorted out.

(B) In the same manner non-payment of rent for building and towers etc. also affect the image of BSNL badly.

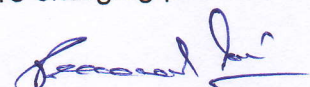
Funds for housekeeping charges is not allotted in general, especially in Maintenance Regions, the same is pending for more than three months. Non-payment of wages will badly affect the overall performance of the Maintenance Regions, consequentially the BSNL services.

(C) Similarly the out of account salary recoveries are also not remitted from the salary of Oct-2018 onwards.

1. Due to non-payment of GPF contribution to DoT Cell, the GPF settlement will be a problem for those who are retiring from BSNL as well as the serving employees will not get interest timely and it will also affect timely with drawl of GPF

2. Due to non-payment of LIC premium, the policy will be treated as discontinued and in case of any untoward incident happen, the claim from LIC will be a problem.


3. Due to non-payment MoU Bank Loans, the Banks are charging penal interest and also credibility of individuals are affected in "CIBIL"



We would, therefore request your good self to kindly intervene in the matter and cause to issue necessary instructions to the officers concerned for timely settlement of the above said dues.

With kind regards,

Yours Sincerely,



[Prahlad Rai]

General Secretary, AIBSNLEA

Copy to:-

1. The Director (HR/Fin/EB/CM/CFA) BSNL Board, New Delhi-110001
2. The GM (BFCI), BSNL C.O. New Delhi-110001.
3. The GM (SR), BSNL C.O. New Delhi-110001