

114

**Bharat Sanchar Nigam Ltd.**

[A Govt of India Enterprise]

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(Corporate Office - PHA Section)

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No.2-7/2007-PHA.

Dated: 09.07.2007

**Sub:- Concessional telephone facility to retired/retiring employees of BSNL - policy regarding.**

BSNL Management in its 59<sup>th</sup> meeting held on 30.3.07 has approved the following policy guidelines for extending concessional telephone facility to retired/retiring employees of BSNL:-

- 1) A permanent or temporary BSNL employee, who was absorbed in BSNL (from DOT/OTS/OTO or any other Government department or a PSU after formation of BSNL) or was directly recruited by BSNL, shall on retirement from BSNL, be eligible for concessional telephone facility under 'Retired BSNL Employee' category on fulfillment of any of the following conditions:-
  - (a) On retirement on superannuation from BSNL, on or after 1.10.2000 irrespective of length of service put in by him in BSNL after its formation on 1.10.2000.
  - OR
  - (b) on taking voluntary retirement from BSNL after rendering minimum qualifying service for voluntary retirement provided that in case of voluntary retirement he has served in BSNL for atleast last one year before such voluntary retirement.
- 2) The benefit will also be available to the spouse of an eligible retired BSNL employee after the death of such employee.
- 3) In case of death in harness (i.e. death while in service) of the employee, the benefit will be available to spouse of the deceased BSNL employee (permanent or temporary) even if the minimum eligibility for such a concession was not fulfilled by such employee before his death. However, the facility will be available to spouse only if the spouse does not remarry and the facility will cease to exist the day the spouse remarries. An affidavit to this effect is to be furnished by the beneficiary after every one year as in the case of pensioners receiving family pension alongwith the life certificate.
- 4) The telephone will be rent free with the following concessions in free calls over and above the free calls allowed to an ordinary subscriber:-

Category	Free local calls (monthly)
Executives falling in category E3 and above including full time Directors & CMD	500
Executives falling in category E1 and E2	250
Non-executives falling in category NE-5 to NE-11	150
Non-executives falling in category NE-1 to NE-4	100

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The free calls as mentioned above have been prescribed on monthly basis. In areas having different billing cycle, the free calls to be allowed in a billing cycle will be proportionately adjusted as in the case of ordinary telephones. Carry forward of unused free calls from one billing cycle to the next billing cycle shall not be allowed.

- 5) As and when the pay scales are revised, the eligibility shall be decided on the basis of the revised pay scales equivalent to the scales mentioned above.
- 6) Concessional telephones under 'Retired BSNL employees' category as per these instructions shall be provided under 'One India' tariff Plan irrespective of exchange capacity.
- 7) Admissibility of free calls shall be determined on the basis of entitlement on the last day of retirement, whether on adhoc/officiating or regular basis.
- 8) No registration charges or security deposit shall be charged from the retired BSNL employee if the STD/ISD facility is not provided on the telephone.
- 9) STD/ISD on concessional telephone under retired BSNL employee category may be provided on the request of the retired employee subject to payment of security deposit as applicable to an ordinary subscriber.
- 10) No installation charges need be charged in case of a telephone booked under retired BSNL employee category. The installation charges paid by an employee in respect of an existing telephone, on which concession is availed, however, need not be refunded.
- 11) Internet/Broadband facility on payment basis may be allowed if requested for, subject to payment of all the prescribed charges for the broadband connection and fulfillment of the commercial conditions. There shall be no change in the free call limits of the telephone.
- 12) The benefit of concession under retired BSNL employee category will be available to all retired BSNL employees/spouse of deceased BSNL employees subject to fulfillment of eligibility criteria irrespective of category of registration. Further, the concession is without prejudice to the existing benefits regarding entitlement for registration under Non-OYT-SS or any other category available to the employee.
- 13) The retired BSNL employees will have to furnish a valid documentary proof of having retired
- (i) on superannuation from BSNL;
  - OR
  - (ii) on voluntary retirement from BSNL after serving continuously for last one year before such voluntary retirement.
- Such certificates should also clearly indicate the period of qualifying service rendered by the retired BSNL employee. In case of an employee who dies while in service, a certificate to this effect shall be required to be furnished. An entry, to the effect that a certificate for availing concessional telephone facility has been issued, should also be made in the service book at the time of issue of certificates.
- 14) After the death of the retiree and the spouse, the telephone will be treated as a general category telephone and fixed monthly charges and Security Deposit will be charged as applicable to general category telephone.

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3

- 25) The concessional telephone facility shall be extended on request of the concerned employee or spouse, as the case may be, and no retrospective benefit should be granted for the period prior to the date of application.
- 26) Shifting of concessional telephone within SSA may be permitted on the request of the retired BSNL employee immediately as all commercial records are maintained SSA wise. In case of All India Shifting, closure certificate should clearly indicate the category of telephone based on which concessional telephone may be provided at the new station.
- 27) An employee should not be allowed dual concession on the grounds that he/she joined BSNL after technical retirement/resignation from DoT at the time of absorption in BSNL.

Hindi version of this circular will follow.

  
**J. S. Tyagi**  
 Jt. DDO (PHE)

All Chief General Managers,  
 Telecom Circles/ Telephone Districts & other Administrative Units,  
 Bharat Sanchar Nigam Limited.

Copy for necessary action to:

- 1) DGM (IT), Project Circle, Pune.
- 2) DDO (TRP), BSNL Corporate office, New Delhi.
- 3) DDO (IT) BSNL Corporate office, New Delhi.
- 4) AD (OL) for Hindi version.

  
**D.K. Kathuria**  
 ADG (PHA-I)

Copy for information to:

- 1. PM to Chairman & Managing Director, BSNL.
- 2. All Directors of the Board of BSNL.
- 3. CMD MTHL, New Delhi.
- 4. All Sr. DDOs/ DDOs /Company Secy., BSNL CO New Delhi.
- 5. Jt. DDO (IT-III), BSNL Corporate office, New Delhi.
- 6. BSNL Intranet site.
- 7. DG, P&T Audit, Shantosh Marg, Delhi.
- 8. All Recognised Staff/Executive Associations.
- 9. Guard file.

  
**D.K. Kathuria**  
 ADG (PHA-I)

5