

TARIFF BOOK (CFA Products)

Updated upto 25-04-2013

(The information contained in the document is for internal use only. In case of any doubt, the relevant Tariff Circular may be referred to. The discrepancy, if any, may kindly be reported to this office.)

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A. LANDLINE AND WLL TARIFF PLANS

A.01 LANDLINE/WLL TARIFF PLANS FOR URBAN AREA

Particulars	Sulabh	General	One India	Economy	Special	Special Plus	Super	Premium
1. Security Deposit (Refundable)	Local + STD: Rs. 500, Local + STD + ISD: Rs. 2000, Rs.500/- for Sulabh with outgoing only on ITC (Existing BSNL landline customers are exempted)							
2. Installation Charges#	Rs.500							
3. Fixed Monthly Charges (Rs.)								
(a) Less than 30000 lines	75	120	180	300	425	975	1450	2450
(b) >30000 lines	120	180	180	300	425	975	1450	2450
4. Free Calls allowances (In MCU per month)	Nil	25 OnNet	25 OnNet	225	400	1000	1500	3000
		25 off Net	25 off Net					
5. Unit Call Charges (Rs.) (Except for free calls)	.120	Rs.1.00 (<300 calls) Rs.1.20 (>300 calls)	Rs.1.00	Rs.1.20	Rs.1.10	Rs.1.00	Rs.0.90	Rs.0.80
6. CLIP Charges	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
7. Call Forwarding (Permitted within the BSNL Network & within the License Service Area, LSA)	If "A" originates a call to "B" and "B" forwards the call to "C" then charges will be Charges for "A" : Normal call charges between "A" & "B" Charges for "B" : Normal call charges between "B" & "C" as per plan. No fixed charge is payable for call forwarding. Charge for "C" : Nil							

PULSE RATE IN SECONDS PER MCU (w.e.f 1st December, 2010)

Particular	BSNL Network		Other Network	
	Fixed/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)	Fixed/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)
Local & Intra Circle Calls				
Local	180	120	180	60
0 -50 Km	180	120	180	60
> 50 Km	180	120	180	60
Inter Circle Calls (STD Calls outside Circle)				
0 -50 Km	180	60	180	60
> 50 Km	180	60	180	60

Safe Custody Plan for Landline services

Customers, who do not intend to use their landline connection for more than three months period and want to ensure that their line is not misused in their absence, can avail the Safe Custody Plan at very nominal charges:

- ✦ The safe custody charges will be Rs. 50/- per month for urban areas and Rs. 30/- per month for Rural areas. The charges will be paid in advance.
- ✦ The phone connection will be disabled for the period of safe custody.
- ✦ Telephone number will be retained and will be restored after the period of safe custody on the request of customer.
- ✦ The minimum period of safe custody will be three months.
- ✦ The charges will be applicable w.e.f. 5-5-09

A.02 LANDLINE/WLL TARIFF PLANS FOR RURAL AREAS

Particulars	Sulabh *	General	Economy (Old)	One India	Economy (New)	Special (New)	Special (Old)	Special Plus	Super	Premium
1. Security Deposit# (Refundable)	Local: Rs. 250, Local+STD: Rs. 500, Local+STD+ISD: Rs. 2000, Rs.500/- for Sulabh with outgoing only on ITC (Existing BSNL bfone customers are exempted)									
2. Installation Charges#	Rs.300									
3. Fixed Monthly Charges (Rs.)										
(a) Less than 1000 lines	75	60	150	180	300	425	650	975	1450	2450
(b) >1000 to < 30000 lines	75	110	150	180	300	425	650	975	1450	2450
(c) >30000 lines	120	150	150	180	300	425	650	975	1450	2450
4. Free Calls allowances (In MCU per month)	Nil	75	150	50	225	400	700	1000	1500	3000
5. Unit Call Charges (After free calls) (Rs.)	1.20	0.80 (<300 calls) Rs. 1.20 (>300 calls)	1.20	1.00	1.20	1.10	1.10	1.00	0.90	0.80
6. Clip Charges	Nil	Nil	Nil		Nil	Nil	Nil	Nil	Nil	Nil

PULSE RATE IN SECONDS PER MCU (w.e.f 1st December, 2010)

Particular	BSNL Network		Other Network	
	Fixed/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)	Fixed/WLL (except 10 digit numbers)	Cellular / WLL (10 digit numbers)
Local & Intra Circle Calls				
Local	180	120	180	60
0 -50 Km	180	120	180	60
> 50 Km	180	120	180	60
Inter Circle Calls (STD Calls outside Circle)				
0 -50 Km	180	60	180	60
> 50 Km	180	60	180	60

Safe Custody Plan for Landline services

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- ✚ The phone connection will be disabled for the period of safe custody.
- ✚ Telephone number will be retained and will be restored after the period of safe custody on the request of customer.
- ✚ The minimum period of safe custody will be three months.
- ✚ The charges will be applicable w.e.f. 5-5-09

A 3. (A) Authorization to CGMS for launch of Optional plans in their respective Circles

Particulars	Applicable for :			Applicable for :		
	1. Urban area SSAs having L/L equipped Capacity < 1,00,000 2. All Rural areas irrespective of capacity			Urban area SSAs having L/L equipped Capacity > 1,00,000		
Plan Name	UL-350	UL-500	TV-250	UL-450	UL-600	TV-250
Plan Charges per Month (in Rs)	350	500	250	450	600	250
Free Talk Value (in Rs)	NIL	NIL	200	NIL	NIL	200
Call Charges:						
From BSNL Fixed Line to BSNL Fixed Line (in Rs).	Unlimited (No charge)	Unlimited (No charge)	1.00	Unlimited (No charge)	Unlimited (No charge)	1.00
From BSNL Fixed Line to BSNL Mobile (in Rs).	0.60	Unlimited (No charge)	1.00	0.60	Unlimited (No charge)	1.00
From BSNL Fixed Line to other Operator's network (in Rs).	1.00	1.00	1.00	1.00	1.00	1.00
Pulse	60 sec					

3.(B) Add-on Tariff Packages for broadband combo plans customers for PSTN calls from BSNL Fixed Lines with Broadband facility.

Particulars	Applicable for :		Applicable for :	
	1. Urban area of the SSA having L/L equipped Capacity < 1,00,000 2. All Rural areas irrespective of capacity		Urban areas SSA having L/L equipped Capacity > 1,00,000	
Plan Name	AO-225	AO-375	AO-325	AO-475
Add-on package Charges per month (in addition to Combo Plan Charges) for unlimited calls from BSNL Fixed to BSNL Fixed Lines	Rs 225/-	NA	Rs 325/-	NA
Add-on package Charges per month (in addition to Combo Plan Charges) for unlimited calls from BSNL Fixed to BSNL Fixed line + BSNL Mobile)	NA	Rs 375/-	NA	Rs 475/-

A.04**Installation Charges (in Rs)**

Particulars		Rural					Urban				
		Existing Charges	Revised Charges	Discount on Advance Rental Option	Net Installation Charges	Additional MCU if CLIP is subscriber owned	Existing Charges	Revised Charges	Discount on Advance Rental Option	Net Installation Charges	Additional MCU if CLIP is subscriber owned
Combo Plans	Monthly rental option	300	550	0	550	300	500	750	0	750	300
	1 yr. advance rental option	300	550	250	300	300	500	750	250	500	300
	2 yr. advance rental option	300	550	250	300	300	500	750	250	500	300
	3 yr. advance rental option	300	550	250	300	300	500	750	250	500	300
Land line plans	Monthly rental option	300	550	0	550	300	500	750	0	750	300
	1 yr. advance rental option	300	550	0	550	300	500	750	0	750	300

Note:- Clip Instrument Charges:- In addition to above installation charges, Rs. 300/- shall be charged as cost of instrument in case of NTC and at subscribers request Rs. 600/- as replacement cost with Clip Instrument.

A.05 ANNUAL PAYMENT OPTION FOR ALL EXISTING PLANS OF LANDLINE/WLL.

Annual payment option facility has been approved by the Competent Authority in all existing plans landline/WLL service by levying fixed monthly charges of 11 months as against 12 months when the payment is made at a time in advance (Circular No. 3-4/2009-R&C[CFA] dated 13-03-2013.

A.06 GRAMIN-75 (OPTIONAL) IN RURAL AREA AND SULABH PLANS (FOR RURAL & URBAN AREAS BOTH) UNDER LANDLINE/WLL.

Particulars	Rural Gramin-75 (Optional)	SULABH	
	>999 & <30000 lines	<30000 lines	= & >30000 lines
For Exchange Capacity	>999 & <30000 lines	<30000 lines	= & >30000 lines
Fixed monthly charges in Rs.	75	75	120
Free calls in MCU/Month	75	NIL	NIL
Pulse Rate	As per General Plan	As per General Plan	As per General Plan
Unit Rate in Rs.			
Upto 300 MCU/Month*	1.00	1.20	1.20
> 300 MCU/Month *	1.20	1.20	1.20

- * Unit rate where the outgoing facility is provided under SULABH Plans
- The above plans are optional only.

A.07 SPECIAL SCHEMES ON LANDLINE/FWT/WLL**1. Rent Free Landline Connection Scheme:**

One landline (bfone) connection would be offered free of cost (No rental but usage charges will be there) to the CICs/Corporate/General Customer of bfone having average monthly bill of Rs.500 and more (average of last six months).

Important Features:

- Fixed Monthly Rental: Nil
- Free Calls: Nil
- Call Charges: Rs.1.20 per MCU
- The connection will be provided to the individual or organization in the same premises where bfone is working.
- Initially connection will be provided without STD.
- For STD facility subscriber has to give request with applicable security deposit.

2. New Telephone connections to govt. department without security deposit:

New telephone connections (bfone) except temporary connection may be provided without security deposit (ARD) to the State government departments, Central government departments, Central PSUs, Local/Municipal bodies etc. No refund/adjustment of existing ARD/Security deposit is permitted under any circumstances.

Special package for fixed line phone used for Swiping Credit /Debit card authorization

Security Deposit	As applicable	
Installation Charges	Rs. 500	
Fixed Monthly Charges	Rs. 450/- p.m.	
Free calls	Nil	
(i) Local Calls	(a) Fixed to Fixed	50 paise per 60 sec. pulse
	(b) Fixed to Cell	As per existing tariff
(ii) STD/ISD CALLS	As per existing tariff	

A.08 FIXED LANDLINE PREPAID (FLPP) SERVICES.**TARIFF FOR PREPAID (FLPP SERVICE) OVER POSTPAID LANDLINE**

This service can be offered on any landline in any post-paid plans subject to technical feasibility. The service shall get activated as soon as the customer activates the account with the help of Retail Account Card for the service. The tariff over post-paid service is as under

Retail Prepaid + Postpaid Account Card Profiles

S.No.	Particulars	Retail Prepaid
1.	One time activation charge	Rs.100/-
2.	Service Tax + Education Cess @ 10.30 %	Rs.10.30
3.	Sale Value of Card	Rs.110.00
4.	Talk Value	Rs.90
5.	Validity of Account Card	60 days
6.	Unit Rate	Rs.1.20

Recharge Coupons

S.No.	Card Value (In Rs)	100	200	500
1.	Talk Value	120	240	600
2.	Service Tax + Education Cess @ 10.30 %	10.30	20.60	51.50
3.	Sale Value including service tax (In Rs.)	110	221	552
4.	Validity (Days)	90	120	150
5.	Grace Period (Days)	7	7	7
6.	MCU Rate (In Rs.)	1.20	1.20	1.20

Call Pusle Rate

Calls from FLPP over PostPaid Landline	Pulse (Seconds)			
	BSNL Network		Other Network	
	Fixed Line /WLL (except 10 digit nos.)	Cellular/WLL (10 digit nos.)	Fixed Line /WLL (except 10 digit nos.)	Cellular/WLL (10 digit nos.)
Local & Intra Circle Calls				
Local & Intra Up to 50 Kms	180	120	180	60
Intra Circle Calls > 50 Kms	180	120	180	60
Inter Circle Calls				
0-50 Kms	180	60	180	60
>50 Kms	180	60	180	60

A.09 ISDN PRI AND BRI SERVICES**TARIFF PLAN FOR ISDN PRI SERVICE**

Particulars	General Plan	Economy	Special Plan	Super Plan	Mega Plan	Super Mega Plan
Registration	Nil	Nil	Nil	Nil	Nil	Nil
Initial Deposit	Rs. 10000	Rs. 15000	Rs.15000	Rs.15000	Rs.15000	Rs.15000
Fixed Monthly Charges	Rs.1750 p.m* & Rs.1000 on each additional Km or part**	Rs.1750	Rs.1750	Rs.1750	Rs.1750	Rs.1750
Plan Charges	-----	Rs.8250	Rs.18250	Rs.43250	Rs.88250	Rs.298250
Free Calls (MCU)	Nil	7500	18000	44000	90000	325000
Call charges (After free calls)	Rs. 1.10	Rs. 1.10	Rs. 1.00	Rs. 0.85	Rs. 0.80	Rs. 0.70

Note:

- *Subject to Technical feasibility on existing media/ copper media
- ** Only if additional equipment or resources utilized for providing ISDN PRI connection after 3 Km
- Above plans are w.e.f 11/06/2008.

Optional "ONE INDIA"Plan for ISDN PRI Customers:

S.No.	Particulars	Amount in Rupees
1	Fixed Monthly Charges	10000/-
2	Free Calls	Nil
3	Unit Rate	1.00
4	Pulses	As per existing One India Plan of bfone

NOTE:

- All other terms and conditions shall remain unchanged.
- This offer is effective from 01/08/2007.

Free Modem to CICs in Super Mega & Mega Plan ISDN PRI service options:

Particulars	Minimum Commitment Period
Super Mega Plan	One Year
Mega Plan	Two Year

NOTE: In case customers wants to switchover from Mega Plan to Super Mega Plan, the commitment of 2 years in Mega Plan may be cancelled and new commitment of one year for Super Mega Plan may be commenced from the date such conversion is allowed.

Other Terms & Conditions:

- All above plans are not applicable for DID EPABX (BSNL Franchisee) scheme, Licensed Telecom Service Providers and only incoming PRI subscribers
- Lower rental of Rs.1750/- per month can be offered to VAS service providers on the condition that the service provider takes all resources from BSNL and pays minimum revenue of Rs.12 lakh per month.
- The above charges shall be on non-graded basis.
- Migration of one plan to another plan will be permissible without any additional charges.

TARIFF PLAN FOR ISDN BRI SERVICE (w.e.f 01/05/06)

Particulars	General Plan	Economy Plan	Special Plan	Super Plan
Registration	Nil	Nil	Nil	Nil
Initial Deposit (ARD)	Rs. 3000	Rs. 3000	Rs. 3000	Rs. 3000
Fixed Monthly Charges	360	360	360	360
Plan Charges	Nil	590	1140	2640
Monthly free calls	0	700	1250	3000
Unit call charges beyond free calls	1.10	1.00	0.90	0.85

Note: The above tariff shall not be applicable to ISDN PRIs taken only for incoming calls and to licensed telecom service providers

Minimum Hiring period of regular ISDN BRA/PRA connection

Type of connection installed	Before ¼/1999	Before ¼/99 to 30/06/2005	After 01/07/2005
ISDN BRA	1 Year	Nil	3 Months
ISDN PRA	1 Year	Nil	3 Months

A-10 TELEPHONE CONCESSIONS

Concessional Group	Regn. Charges	Rental Charges	Instal. Charges	Ref. Circular/Order No.
Galantry Award Winders of three armed forces	Nil	Nil	Nil	DTS No. 2-47/92-PHA dt. 18.09.2000
Awardees for President's Police Medal for Gallantry	Nil	Nil	Nil	BSNL No. 2-47/92-PHA dt. 09.08.2001
N.E. Serving Employees BSNL	Nil	Nil	Nil	DTS NO. 2/09/98-PHA (Pt.I) dt. 28.09.2000. (Free calls as admissible to normal Subs.)
Retired DOT/BSNL Employees	Nil	Nil	Full Charges where actual installation is involved.	DTS No. 2-79/94-PHA Dt. 12.01.2000) read with 2-7/2007-PHA dt 20.07.2007 (Free Calls as mentioned therein)
Freedom Fighters	Nil	50% of Normal Rental	Nil	DTS No. 2-47/92-PHA dt. 13.06.2000
War Widows/Disabled Soldiers	Nil	50% of Normal Rental	Nil	DTS No. 2-47/92-PHA dt. 18.09.2000
Blind Persons	Full Charges	50% of Normal Rental	Full Charges	9-27/93-PHA dt 23.09.93
Sr. Citizens	Nil	Full Charges	Full Charges	No other concession is admissible.

** External shifting of LL/BB plan @Rs. 300/- per shift and Name transfer charges @ Rs.200/- per occasion introduced Vide (Circular No. 3-4/2009-R&C [CFA] dated 13-03-2013)).

The following charges /Registration are dispensed with from the date of order viz,

- I. Registration Charges for NTC where there is no waiting list. However installation charges shall be recovered through D/N before issuing OB. (BSNL No. 2-32/2000 PHA Dt. 17-05-2001)
- II. Registration of telephone connections under "TATKAL" /OYT Genral & OYT Special" & Temporary Connection (Circular no 2-2/2009-PHA dated 20.04.2009).

B. LOCAL/STD/ISD PCOs/VPTs

B.01 LOCAL/STD/ISD PCOs/VPT INCLUDING CCB TYPE PCOs

1. Minimum Guarantee and Security Deposit:

Particulars	Local CCB Type PCO		Local VPTs		Local VPTs y/STD VPTs		Local/STD/ISD* PCOs	
	Rural	Urban	Rural	Urban	Rural	Urban	Rural	Urban
Minimum Guarantee**	100	100	0	0	0		80	200
Security Deposit*								
Handicapped	0	0	0	0	250		0	0
Other than Handicapped	600	1000	0	0	250		600	1000

* For ISD facility, additional security deposit of Rs.2000 may be taken for urban areas PCOs.

** Minimum guarantee is inclusive of service tax but exclusive of commission viz. net billing in respect of Local CCB Type PCOs and in respect of Local/ STD/ISD PCOs both for rural and urban minimum guarantee is exclusive of service tax and education cess.

10 MCUs as free calls per month for all VPTs working on landline/DSPT/CDMA postpaid service (Circular No. 6-1/2009-R&C-CFA dated 24.12.2009).

B. 2. Pulse Rate

(i) Local / STD Pulse Rate for all type of PCOs: (w.e.f. 01.05.2009)

Particulars	Unit Rate (inclusive of service tax)	From Landline / WLL / FLPP PCOs				From GSM / CDMA PCOs (Full Mobility)	
		BSNL Network		Other Network		All Networks	
		Wireline / WLL*	Cellular/ CDMA	Wireline/ WLL*	Cellular/ CDMA	All Calls	
1. Local & Intra Circle Calls :							
a) Local & Intra Circle upto 50 kms	Re.1.00	90	60	90	60	60	60
b) Intra Circle > 50 kms	Re.1.00	60		60		60	60
2. Inter Circle Calls	Re.1.00	60				60	

*WLL numbers are less than 10 digit number (without STD code)

(ii) Pulse rate for PCOs working on DSPT [w.e.f. 01.05.2009]

Particulars	Unit Rate . (Rs.)	Pulse in Sec	Remarks
Local & Intra Circle Calls	1.00	60	Irrespective of distance
Inter Circle Calls	1.00	60	

For ISD rates:- Circular No. 07/12-13 dated 23-05-2012 (MCU based) and Circular No. 14/12-13 dated 31-07-2012 (MOU based applicable for specific landline plans only) available on Intranet Portal may kindly be referred to.

B.3 Defined Rates for billing of Land line PCOs:

- (i) **For All type of Postpaid Landline PCOs including fixed PCOs provided on WLL & VPTs (except Local VPT) w.e.f. 01.09.2010:**

Billed MCU per month	MRP per MCU	Defined Rate	ST & Cess applicable on defined rate (10.3%)	Net billed to PCO Operator per MCU inclusive of ST & Cess
C1	C2	C3	C4=C3*12.36%	C5=C3+C4
<=400	1	0.662	0.080	0.744
>400 <=1500	1	0.617	0.076	0.693
>1500 <=2500	1	0.571	0.071	0.642
>2500	1	0.544	0.067	0.611

Note: 1. **MRP is defined as:** Maximum limit of the price allowed to be charged to public by the PCO operator.
2. **Defined rate is:** Basic price charged to PCO operators (excluding S.T & Cess).

- (ii) **For Local VPT:**

There is no change in discount structure of local VPT no service tax is leviable on local calls made from Local VPT. However billing shall be done in respect of Local VPT Operators on the basis of revised billing policy i.e. Bills shall be issued to VPT Operators @ 50 paise per MCU after allowing discount instead of Rs.1.00 per MCU.

4. **Billing Schedule: Monthly Billing for all type of PCOs has been prescribed.**

- 5 **Account card, Recharge Coupons Value, Validity and Net Sale Priced for FLPP PCO w.e.f 01/08/2011, Modified vide Circular No.15/11-12 dtd 19.07.2011**

Card Value	Account Card	Recharge Coupons							Validity Coupon
Card Value (Rs.)	300	300	500	1000	3000	3500	5000	10000	150
Validity (In Days)	7	30	45	60	60	60	60	75	20
Talk Value (Rs.)	200	300	500	1000	3000	3500	5000	10000	Nil
Ser. Tax (12.36%) (Rs.)	33	33	55	110	330	385	550	1100	17
% of Comm.	N.A	32	33.5	36	36.5	38	40	42.5	Nil
Comm. Amount (Rs.)	N.A	85	149	320	975	1184	1780	3782	Nil
Net Sale Price* (Rs.)	300	215	351	680	2025	2316	3220	6218	150
MCU Rate (ST Included)	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00

* **Net Sale price of all recharge coupons is inclusive of service Tax & Education Cess and Higher education cess.**

- Commission will be paid upfront i.e. net amount after deducting commission will be charged at the time of sale of the recharge coupon.
- These PCO cards will be sold from the BSNL Customer Center only.
- Uniform Grace period of 22 days is allowed for all value of cards. However no additional grace period is allowed. No outgoing call is allowed during the grace period. The unutilized balance amount in the previous card can be carried forward in case of renewal within the grace period, thereafter it shall lapse.
- The Service charges as applicable in the present regime of Post paid STD PCO shall continue.
- The Security Deposit already given by the PCO holder should be refunded after three months of migration to Prepaid PCO. The refund may be in terms of cash after 3 months of migration to take care of accounting issue.
- The Top Up cards in Pre-Paid PCOs (FLPP PCO) are not permissible.
- The shelf life for account card will be of 5 years and of recharge coupons will be of 3 years.
- All the prevailing instructions/guidelines issued by corporate office for post paid STD PCOs/Local PCOs will be applicable for universal PCOs (FLPP account) also.

Concessional Telephone facility for Personnel of Armed Forces and Paramilitary forces.

vide letter No. 11-04/99-PHA dated 25th April 2000, concessional tariff facility was given at ¼ of normal rate to armed forces and paramilitary forces for STD calls made from PCOs in Kargil, Nobra and Leh SDCA operated by any Armed forces. ISD calls made to Nepal from these PCOs were also covered under this concessional tariff facility.

Vide letter No. 2-10/01 PHA dated 17th April, 2001 for the benefit of personnel of Armed forces as well as paramilitary forces, STD calls made from 0800 hours to 2130 hours from STD PCOs operated by armed forces in the forward area of Nathul (Sikkim) shall be charged @ 50% of normal rates on all days of the week. The same concession would also be applicable for ISD calls made to Nepal from these PCOs.

Service on Commercial basis

S. No.	Particulars	Amount
1	Sale Price including installation of each DSPT terminal (1.2 m Antenna Diameter with BUC (1 Watt))	Rs.80,000 (Non refundable)
2	Sale Price of SPV equipment per unit	Rs.35,000 (Non refundable)
3 (i)	Voice Usage Charges (Within India) Fixed monthly charges	Rs.500.00
(ii)	Call charges per minute	Rs. 5.00
(iii)	Pulse rate	60 seconds
4	Minimum Commitment	2 years
5	Other charges	WPC charges, Service Tax , Licence Fee etc.

(105-1/2008-Comml Dated 18-6-2008 and 10-3/Comm./2009-R&C Dated 26-5-2009).

Other terms and conditions: DSPT service shall be provided after an agreement is signed with the customer. The agreement should, inter alia, include following points:

- For commercial purpose, DSPT will be procured based on the request received from the customer;
- In case of surrender of service by the customer before the expiry of the minimum commitment period, the customer shall be liable to pay the dues on account of all engaged service, for the remaining period;
- In addition to (ii) above, in case of surrender before the expiry of commitment period, the decommissioning charges @Rs.10,000/per DSPT terminal shall also be payable by the customer;
- The transportation of equipment to site is customer's responsibility;
- WPC charges, Licence Fees will be charged @ 15% on item 1 & 2 above (i.e. Sale price of DSPT Terminal and Sale price of SPV equipment)
- Broadband Service to DSPT customer may be provided under Unlimited Business Plan UL3300/UL3300 plus as per existing guidelines for Broadband services

Shifting Charges of DSPT service on Commercial basis

S.No.	Particulars	Charges (Rs.)
1	Dismantling of DSPT	10000/-
2	Re-installation of DSPT	10000/-
3	Transportation charges	4000/-
4	Site survey charges	2500/-
5	LF & WPC charges @ 15% of (1+2+3+4)	3975/-
6	Total charges for shifting of DSPT	30475 /-

(6-1/2009-R&C [CFA] Dated 24-9-09)

- Service Tax will be charged extra, as applicable.
- The equipment shall be insured for any damage caused during transit and the insurance charges shall be borne by the customer.
- Shifting charges are applicable to customers for DSPT taken on commercial basis only.

C.02 Tariff for provisioning of (i) 2nd Telephone Connection on the 2nd Port of DSPT connection to the same user and (ii) Temporary DSPT connection on Commercial Basis.

a. Tariff for Provisioning and Installation of 2nd Telephone connection on the existing DSPT (w.e.f 21.07.2010)

Sl. No.	Particulars	Charges (in Rs.)
1.	One Time Provisioning Charge	35,000/-
2.	Fixed Monthly charges (FMC)	500/-
3.	Call charges per Minute	5/-
4.	Pulse Rate	60 sec.
5.	ISD call charges for DSPT connection on any port	Existing ISD rate + Rs. 5/- per minute.
6.	Security Deposit	
a.	For 1 st (main) connection (Non-ISD)	Average billed amount of last 3 billing cycles.
b.	For 2 nd connection (Non-ISD)	Rs. 15,000/-, subject to review after 3 months.
Additional Security Deposit of Rs. 10,000/- shall be obtained for provisioning of ISD facility in addition to the amount specified at 6(a) & 6(b) above.		

b. Tariff for Temporary provisioning of DSPT connection: (w.e.f.21.07.2010)

Sl. No.	Particulars	Charges (in Rs.)
1.	Security Deposit for provisioning of DSPT without SPV system	1,00,000/-
2.	Security Deposit for provisioning of DSPT with SPV system	1,40,000/-
3.	Installation, Commissioning & Transportation	15,000/-
4.	LF & WPC charges	a) DSPT system without SPV system 12,000/- b) DSPT system with SPV system 17,250/-
5.	Fixed Monthly charges (FMC)	5,000/-
6.	Call Charges Per Minute	5/-
7.	Pulse Rate	60 sec
8.	Dismantle Charges	10,000/-

Note: Temporary DSPT connection can be given for a maximum period of three (3) months only.

c. Tariff for Internet Access with facility of download of data at 64 Kbps on DSPT : (w.e.f. 17.08.2010)

Sl. No.	Particulars	Charges (in Rs.)
1.	Fixed Monthly Charges (FMC) :	
a.	For Unlimited Plan	Rs. 9,999/-
b.	For Limited Plan with Free Download upto 200 MB	Rs. 1,350/-
	Additional usage Charges per MB beyond 200 MB in case of Limited Plan	Rs. 4/- per MB
2.	Provisioning/Installation charges	Rs. 1000/-

D. Broadband Services

D.01 BROADBAND TARIFF LIMITED PLANS

S. No.	Particulars		Limited Plans					
			BBG 250	BBG FN Combo 600	BBG Speed Combo 2799	BBG Super Speed Combo 3699 VDSL	BBG Super Speed Combo 4999	BBG Super Speed Combo 6999
1	Bandwidth (Download Speed)		Upto 2Mbps	Upto 2 Mbps	Upto 8Mbps	Download - Upto 10 Mbps Upload -Upto 4 Mbps	Upto 16 Mbps	Upto 24 Mbps
2	Applicability		All Users	All Users	All Users	All Users	All Users	All Users
3	Monthly Charges (Rs)		250	600	2799	3699	4999	6999
4	Annual Payment Option (Rs.) [11 x FMC]		2750	6600	30789	40689	54989	76989
5	Two Years Payment Option (Rs.) [21 x FMC]		5250	12600	58779	77679	104979	146979
6	Three Years Payment Option (Rs.) [30 x FMC]		7500	18000	83970	110970	149970	209970
7	Download/Upload Limit (MB/ GB) per month		1.0 GB	2.5 GB	60 GB	100 GB	125 GB	250 GB
8	Additional Usage Charges/ MB beyond free download/upload limit (Rs)		0.30 upto 5 GB, 0.15 thereafter	0.30 upto 5 GB, 0.15 thereafter	0.15	0.15	0.15	0.15
9	Night Unlimited (0200-0800 Hrs)		No	Yes	No	No	No	No
10	Free E-mail IDs/Space (Per E-mail ID)		1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB
11	Static IP Address (On Request)		NA	NA	One Free	One Free	One Free	One Free
12	Security Deposit		NIL	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges
13	Minimum Hire Period		One Month	One Month	One Month	One Month	One Month	One Month
14	Telephone fixed monthly charges in Rs		As per existing Landline Plan	NIL	NIL	NIL	NIL	NIL
15	Free Calls* (within BSNL N/W only)			250	500	500	1000	1000
16	MCU charges / pulse in Rs.	(To BSNL N/W after free calls)		1	1	1	1	1
		(To other N/W)	1.2	1.2	1.2	1.2	1.2	

* In NCR SSAs (only in Faridabad, Ghaziabad, Gurgaon & Noida), available free calls under combo plans are offered as 50% calls within BSNL N/W and 50% calls to other N/W w.e.f 01-04-2013.

D.02. BROADBAND TARIFF UNLIMITED PLANS

Particulars	Unlimited									
	BB Home ULD 525	BB Home Combo ULD 650	BB Home Combo ULD 800	BBG Combo ULD 900	BB Home Combo ULD 950	BBG Combo ULD 1425	BBG Combo ULD 1800	BBG Combo ULD 2250	BBG Combo ULD 3500	BBG Combo ULD 6300
Bandwidth (Download Speed)	512 Kbps upto 4 GB, 256 Kbps beyond	512 Kbps upto 4 GB, 256 Kbps beyond	1 Mbps upto 6 GB, 512 Kbps beyond	2 Mbps upto 8 GB, 512 Kbps beyond 8 GB	4 Mbps upto 8 GB, 512 Kbps beyond 8 GB	4 Mbps upto 20 GB, 512 kbps beyond 20 GB#	2 Mbps upto 40 GB, 256 kbps beyond 40 GB###	1 Mbps upto 100 GB, 256 Kbps beyond 100 GB####	2 Mbps upto 150 GB, 512 Kbps beyond 150 GB	4 Mbps upto 200 GB, 1 Mbps beyond 200 GB
Applicability	Home only	Home only	Home only	All Users	Home only	All Users	All Users	All Users	All Users	All Users
Monthly Charges (Rs)	525	650	800	900	950	1425	1800	2250	3500	6300
Annual Payment Option (Rs.) [11 x FMC]	5775	7150	8800	9900	10450	15675	19800	24750	38500	69300
Two Years Payment Option (Rs.) [21 x FMC]	11025	13650	16800	18900	19950	29925	37800	47250	73500	132300
Three Years Payment Option (Rs.) [30 x FMC]	15750	19500	24000	27000	28500	42750	54000	67500	105000	189000
Download/Upload Limit (MB/ GB) per month	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Additional Usage Charges/MB beyond free download/upload limit (Rs)	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Night Unlimited (0200-0800 Hrs)	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1/5 MB	2/5 MB	1/5 MB	1/5 MB	2/5 MB	1/5 MB	1/5 MB	4/5MB	4/5MB
Static IP Address (On Request)	NA	NA	NA	NA	NA	One @ Rs. 2000/- p.a. additional	One @ Rs. 1800/- p.a. additional	One @ Rs. 1800/- p.a. additional	One Free	One Free
Security Deposit	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges	One Month charges
Minimum Hire Period	One Month	One Month	One Month	One Month	One Month	One Month	One Month	One Month	One Month	One Month
Telephone fixed monthly charges in Rs		NIL		NIL	NIL	NIL	NIL	NIL	NIL	NIL
Free Calls		100		350	400	250	50	250	500	1000
MCU charges/pulse in Rs.	(To BSNL N/W after free calls)	1		1	1	1	1	1		
	(To other N/W)	1.2			1.2	1.2	1.2	1.2	1 1.2	

* In NCR SSAs (only in Faridabad, Ghaziabad, Gurgaon & Noida), available free calls under combo plans are offered as 50% calls within BSNL N/W and 50% calls to other N/W w.e.f 01-04-2013.

upto 4 Mbps till **30** GB, 512 Kbps beyond in selected Circles/SSAs (Karnataka Circle, Tamilnadu Circle, Hyderabad SSA, Faridabad SSA, Noida SSA, Gurgaon SSA, Ghaziabad SSA only)

upto **4 Mbps** till **100** GB, 256 Kbps beyond in selected Circles/SSAs (Karnataka Circle, Tamilnadu Circle, Hyderabad SSA, Faridabad SSA, Noida SSA, Gurgaon SSA, Ghaziabad SSA only)

upto 4 Mbps till **175** GB, 256 Kbps beyond in selected Circles/SSAs (Karnataka Circle, Tamilnadu Circle, Hyderabad SSA, Faridabad SSA, Noida SSA, Gurgaon SSA, Ghaziabad SSA only)

@ Promotional Plan in Hyderabad TD only for a period upto 30-09-2013

D.03 BROADBAND TARIFF RURAL PLANS

Particulars	Rural Plans ^				
	BBG Rural USOF 99	BBG Rural USOF 150	BBG Rural Combo 250	BBHome Rural Combo ULD 500	BBG Rural Combo 999
Bandwidth (Download Speed)	512 Kbps/ upto 2Mbps	512 Kbps/ upto 2Mbps	512 Kbps/ upto 2Mbps	512 Kbps upto 6 GB & 256 Kbps beyond 6 GB	512 Kbps/ up to 2 Mbps
Applicability	All Rural	All Rural	All Rural	Rural Home	All Rural
Monthly Charges (Rs)	99	150	250	500	999
Annual Payment Option (Rs.) [11 x FMC]	1089	1650	2750	5500	10989
Two Years Payment Option (Rs.) [21 x FMC]	2079	3150	5250	10500	20979
Three Years Payment Option (Rs.) [30 x FMC]	2970	4500	7500	15000	29970
Download/Upload Limit (MB/ GB) per month	400 MB	1 GB	1.5 GB	Unlimited	20 GB
Additional Usage Charges/MB beyond free download/upload limit (Rs)	0.30 upto 3 GB, 0.10 beyond 3 GB	0.30 upto 3 GB, 0.10 beyond 3 GB	0.20 upto 3 GB, 0.10 beyond 3 GB	N/A	0.10
Night Unlimited (0200-0800 Hrs)	No	No	No	Not Applicable	No
Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB	1/5 MB
Static IP Address (On Request)	NA	NA	NA	NA	NA
Security Deposit	Nil	Nil	Nil	Nil	Nil
Minimum Hire Period	Nil	Nil	Nil	Nil	Nil
Telephone fixed monthly charges in Rs	As per existing Rural Landline Plan	As per existing Rural Landline Plan	NIL	NIL	NIL
Free Calls			100**	150**	450**
MCU charges/ pulse in Rs.			1	1	1
Committed Period for FREE MODEM**	Nil	Nil	Nil	Nil	Nil
Type of Modem \$	ADSL Basic	ADSL Basic	ADSL Basic	ADSL Basic	ADSL Basic

** To all Networks.

^ No charges for registration, modem, security deposit and installation will be taken from customers for these USO plans in rural areas subject to first 31 connections per rural exchange.

D.04 BROADBAND TARIFF (CSC/PCO) PLANS

Particulars	CSC Plans			PCO Plans
	BB CSC 400	BB CSC ULD 999	BB CSC UL 1500	BB PCO 400
Bandwidth (Download Speed) upto	512 Kbps/ Upto 2Mbps	2 Mbps upto 20 GB & 256 Kbps beyond 20 GB	2 Mbps upto 30 GB & 512 Kbps beyond 30 GB	512 Kbps/ Upto 2Mbps
Applicability	CSCs under e-governance and "Private Broadband Kiosks in rural USOF areas"	CSCs under e-governance	CSCs under e-governance	PCOs Only
Monthly Charges (Rs)	400	999	1500	400
Annual Payment Option (Rs) [11 x FMC]	4400	10989	16500	4400
Two Years Payment Option@ (Rs.) [21 x FMC]	8400	20979	31500	8400
Three Years Payment Option@ (Rs.) [30 x FMC]	12000	29970	45000	12000
Download/Upload Limit (MB/ GB) per month	4 GB	Unlimited	Unlimited	4 GB
Additional Usage Charges/MB beyond free download/upload limit (Rs)	0.15	NA	NA	0.20
Night Unlimited (0200-0800 Hrs)	No	No	No	No
Free E-mail IDs/Space (Per E-mail ID)	1/5 MB	1/5 MB	1/5 MB	1/5 MB
Static IP Address (On Request)	NA	NA	NA	NA
Security Deposit	One Month charges	One Month charges	One Month charges	One Month charges
Minimum Hire Period	Nil	Nil	Nil	Nil
Telephone fixed monthly charges in Rs	As per existing Landline Plan	As per existing Landline Plan	As per existing Landline Plan	As per existing Landline Plan
Free Calls				
MCU charges/ pulse in Rs.				
Committed Period for FREE MODEM**	Not Applicable	Not Applicable	Not Applicable	Not Applicable
Type of Modem\$	NA	NA	NA	NA

D.05 BROADBAND INSTALLATION/MODEM CHARGES/SCHEMES

INITIAL AND OTHER CHARGES:

Installation charges	Rs 250 (In case of modem from BSNL on rental or customer owned modem)			
Shifting Charges	Nil			
Change of Plan Charges	Nil			
Modem Charges:- (A) Modem on Outright purchase: Different options are given below:				
Ports	ADSL Basic Modem	ADSL WiFi Modem	ADSL WiFi-TA Modem	VDSL WiFi Modem
Ethernet	One	Four	Four	Four
Wi-Fi	-	One	One	One
USB	One	-	-	-
Terminal Adapter	-	-	One	-
MRP Charges (Rs) ~	1400	2100	2550	3150
(B) Modem on Rent: (i) The monthly rental for modems shall be as given below:				
Particulars	Modem Type			
	ADSL Basic Modem	ADSL WiFi Modem	ADSL WiFi-TA Modem	VDSL WiFi Modem
Monthly Rental (Upto 24 Months)	Rs. 50 p.m.	Rs. 80 p.m.	Rs. 100 p.m.	Rs. 130 p.m.
Monthly Rental (After 24 Months)	Rs. 25 p.m.	Rs. 40 p.m.	Rs. 50 p.m.	Rs. 65 p.m.
(ii) Security Deposit (refundable) : Rs 500				

~ Inclusive of VAT/Sales Tax and AMC for five years

Particulars	Flexi General Combo Plan 500	Flexi General Combo Plan 750	Flexi General Combo Plan 1000	Flexi General Combo Plan 1250	Flexi General Combo Plan 1500
Bandwidth (Download Speed)	2 Mbps upto 3 GB, 256 Kbps beyond	2 Mbps upto 5 GB, 256 Kbps beyond	2 Mbps upto 10 GB, 256 Kbps beyond	4 Mbps upto 12 GB, 256 Kbps beyond	4 Mbps upto 20 GB, 256 Kbps beyond
Applicability	All users	All users	All users	All users	All users
Minimum Monthly Charges (Rs)	500	750	1000	1250	1500
Annual Payment Option (Rs)	5000	7500	10000	12500	15000
Free Broadband usage + Free Calls (worth Rs./Per Month)	500	750	1000	1250	1500
Broadband Usage Charges/MB (Rs.)	0.20	0.15	0.10	0.10	0.08
Security Deposit #	One Month FMC	One Month FMC	One Month FMC	One Month FMC	One Month FMC
Minimum Hire Period	One Month	One Month	One Month	One Month	One Month
Telephone fixed monthly charges in Rs	NIL	NIL	NIL	NIL	NIL
Intra and Inter Circle Call charges/ minute in Rs. (Pulse Rate 60 seconds)					
LL to BSNL LL/ BSNL WLL(except 10 digit numbers)	0.4	NIL for the calls within SDCA, 0.3 for other calls	NIL for the calls within Circle, 0.2 for other calls	NIL	NIL
LL to BSNL Cellular/BSNL WLL(10 digit numbers)	0.4	0.3	0.2	0.2	NIL
LL To Others	1.00	1.00	1.00	1.00	1.00
ISD charges	<i>As per Existing ISD tariff for Landline on per minute basis. (Pulse rate shall be 60 seconds for all countries.)</i>				

(Circular No. 12/12-13 dated 19-06-2012)

Special Discount scheme for Central Govt. / State Govt./ PSU employees and to Visually Impaired customers of both existing /new.

Discount @ 20% of FMC & usage charges is available to serving/retired Employees of Central/State Govt./PSU s except BSNL employees for the broadband connections working for them on concessional basis or as service broadband connections under official capacity. However, the 20% discount is admissible to the BSNL employees at par with Central/State Govt/ PSUs employees if the said broadband connection is other than the concessional broadband connection or residential service broadband connection provided in official capacity.

D.06 VOLUME BASED PREPAID TARIFF BROADBAND TARIFF (Effective from 01.08.2011)

(Rationalized vide Circular No. R&C-CFA 16/11-12)

A. Initial Charges at the time of application:

Particulars		Amount in Rs.
Installation charge		Rs. 250/- (*)
Modem charges for outright purchase	ADSL Basic	Rs. 1100/- (#)
	ADSL WiFi	Rs. 1800/- (#)
Activation Charges(to be collected through D/note)		100/-
Activation Initial benefit	Free Usage	400 MB
	Validity	30 days

(*) Service Tax extra, (#) Inclusive of VAT/Sales Tax

- Installation charges and Modem charges shall be collected in advance through Demand Note through the local commercial system at the time of application for Prepaid BB connection.
- In case of customer having his/her own modem, only Installation charges shall be collected in advance through Demand Note through the local commercial system at the time of application for Prepaid BB connection.

- B. Creation of Prepaid Broadband account: The creation of Prepaid BB account will be FREE of any charges (other than mentioned at A above) and the account will be created with complementary balance of 50 MB and with validity of 15 days from the date of creation.**

C. Volume based Prepaid Recharge Vouchers .

S. No.	Voucher Type	Down load Speed	MRP of the Voucher in Rs. (inclusive of Service Tax)	Data Usage in GB	Validity in days	GP-1*	GP-2**
1	BBV RL 200	Upto 2 Mbps	200	700M	30	15	30
2	BBV RL 250	Upto 2 Mbps	250	1.5	15	15	30
3	BBV RL 350	Upto 2 Mbps	350	2.5	15	15	30
4	BBV RL 450	Upto 2 Mbps	450	3	30	15	30
5	BBV RL 600	Upto 2 Mbps	600	5	30	15	30
	BBV RULG 625	Upto 256 Kbps	625	Unlimited	20	15	30
6	BBV RL 800	Upto 4 Mbps	800	8	15	15	30
7	BBV RULG 990	Upto 512 Kbps	990	Unlimited	20	15	30
8	BBV RL 1500	Upto 8 Mbps	1500	25	15	15	30
9	BBV RULG1600	Upto 1 Mbps	1600	Unlimited	20	15	30
10	BBV RL 1750	Upto 2 Mbps	1750	16	90	15	30
11	BBV RL 1800	Upto 2 Mbps	1800	7	180	15	30
12	BBV RL 3000	Upto 2 Mbps	3000	13	360	15	30

For limited plans, balance usage available if any will be carried forward, in case of recharge within the Grace Period *GP-1 (i.e. 15 days). Beyond 15 days (*GP-1), balance usage available if any will not be carried forward, but the customer can recharge his account upto another 45 days (GP-2). After expiry of the additional grace period of 45 days (**GP-2), the account of the customer shall be deleted from the system.**

D. Top up Vouchers for Volume Based Plans:

Top up vouchers of the following denominations shall be available for additional data usage without any change in validity:

S. No.	Voucher Type	MRP of the Voucher in Rs. (inclusive of Service Tax)	Data Usage in GB
1	BBV Topup 200	200	2
2	BBV Topup 375	375	5

E. Validity Vouchers for Volume Based Plans:

S. No.	Voucher Type	MRP of the Voucher in RS. (inclusive of Service Tax)	Validity in days
1	BBV Validity 100	100	15

Validity and Top Up Voucher shall not be applicable to those using unlimited usage.

F. E-mail ID: On request by the customer, an email id with 5 MB mail space shall be given in bsnl.in domain.

G. Renewal / Recharge of account:- The customer can recharge his account online from the BSNL portal after purchasing the voucher either through BSNL CSC or other retail outlets. The customer can also recharge through online payment mode.

D.07 BROADBAND TARIFF (SPECIAL TARIFF PLANS FOR MPs LS&RS)

Landline Connections.

Particulars	Charges.
Fixed Monthly Charges (irrespective of Exchange area/capacity)	180
Free Calls	NIL
Unit call rate	Rs. 1/-
Pulse rate (Local/intra network/Inter network/Other network.)	As applicable to One India Plan as communicated vide letter No. 3-4/2009-R&C [CFA] dated 22.11.2010, modified from time to time.
ISD Pulse rate	As applicable to One India Plan as communicated vide letter No. 3-1/2010-R&C [CFA] dated 31.07.2012, modified from time to time.

- Broadband over Landline** (already circulated vide letter No. No.1-1/2009-R&C [CFA] dated: 03.11.10 (Circular No. 39/10-11)

Particulars	BB MP ULD 1500	BB MP ULD 1000
Bandwidth (Download Speed)	2 Mbps upto 30 GB / 512 Kbps beyond 30 GB	1 Mbps upto 15 GB / 512 Kbps beyond 15 GB
Applicability	Hon'ble Members of Parliament. BB connection under this Plan to be provided on any of the two Telephone connections working in the service area of BSNL for an MP, only if, the Broadband facility for which charges are payable by Lok Sabha/Rajya Sabha Sectt. is not already availed by the MP against telephones provided by MTNL at Delhi / Mumbai.	Hon'ble Members of Parliament. BB connection under this Plan to be provided to MPs on any of the two Telephone connections working in the service area of BSNL.
Fixed Monthly Charges	Rs. 1500/- (Payable by Lok Sabha/Rajya Sabha Sectt.)	Rs. 833/- (payable by Lok Sabha/Rajya Sabha Sectt. by adjustment against the value of 10,000 calls per annum surrendered by Hon'ble MP from allotted free call quota of 1,50,000 calls against all telephones)
Download/Upload Limit (MB/ GB)	Unlimited	Unlimited
Free E-mail IDs/Space (Per E-mail ID)	2/5 MB	1/5 MB
Static IP Address (On Written Request)	Not Applicable	Not Applicable
Security Deposit for Broadband	NIL	NIL

E. VAS ON BROADBAND

E.01. GAMES ON DEMAND SERVICE ON BROADBAND

The service is provided in association with M/s Indiagames Ltd. as franchisee on revenue sharing basis.

- The Gaming Service to broadband customers is available under the post paid packages:

Sl. No.	Package	Charges
1.	Casual Package	Rs.100/- p.m
2	Premium package	Rs.200/- p.m
3	Economy Package*	Rs. 49/- p.m.

*Economy Package has been launched in June, 2011 on promotional basis for 90 days.

- Data usage on account of GoD service will not be chargeable to the customer.

E.02 TARIFF FOR MUSIC ON DEMAND & GAMING HUNGAMA SERVICES ON BROADBAND

- Music on Demand & Gaming Hungama services are provided in association with M/s Hungama Digital Media Entertainment Pvt. Ltd. as franchisee on revenue sharing basis.

- Tariff for online Music on Demand services:**

Sl. No.	Package	Subscription Type	Charges*
1.	Package 1 comprising of 60,000+ audio and 1500+ Music videos tracks	Flat rental for unlimited download (Refer Para 4)	Rs.149/- p.m.

*Service Tax charges shall be extra as applicable.

- Tariff for Games on demand (Gaming Hungama) services:**

S.No	Package	Subscription Type	Charges*
1.	Package 1 comprising of 130+ casual web based games	Flat rental for unlimited download	Rs.49/- per month

*Service Tax charges shall be extra as applicable.

The tariffs shall be regulated, maintained and reviewed by BSNL from time to time.

- Billing:** - The billing of this service is Post Paid. The services are billed as part of Broadband/Basic Telephony services provided by BSNL.
- Data download:** - The data transaction volumes involved in connection with Music and Gaming content download usage from the Hungama portal shall also be added to the normal Broadband usage of the customer.

E.03 IPTV AND VIDEO ON DEMAND

BSNL has launched Multiplay Services for its Broadband Customers to provide nearly 100 numbers of TV Channels and Video on Demand Services. Initially two services namely **IPTV** and **Video on Demand** have been launched. IPTV service will make available to the customers to watch many TV channels over broadband connectivity which is similar to what is being provided by cable operator and the DTH services providers. The Video on Demand Services (VoD) are basically meant for the customers who would like to watch the movies/shows on their TV/Computer through broadband connectivity. Any Broadband Customer of BSNL can avail these services by purchasing/hiring a Set Top Box.

IPTV services are being offered to BSNL customers in association with the IPTV Franchisees. The franchisee has been allowed to set its local tariff subject to the ceiling in consultation with the concerned field unit head to make its offering more competitive. The ceiling for IPTV service components are as follows :

Tariff ceiling for IP TV and Video on Demand

(i) Free to Air package tariff ceiling

S No	Package	No of FTA chls	Price ceiling /month*
1	Package 1	<75	Rs 100/-
2	Package 2	>75 to 150	Rs 150/-

(ii) Paid channels tariff ceiling

S No	Offering type	Max Rate/ channel/ month *
1.	A-la-carte	Rs 8/-
2.	Bouquet	Rs 5/-

(iii) VOD content

S.No	Package	Ceiling /Movie			
		Latest (Released within one month)	Current (Released within one year)	Normal	Premium (in Demand)
1	Bollywood	Rs. 75/-	Rs. 50/-	Rs. 25/-	Rs. 75/-
2	Hollywood	Rs. 125/-	Rs. 75/-	Rs. 50/-	Rs. 125/-
3	Regional	Rs. 50/-	Rs. 35/-	Rs. 25/-	Rs. 50/-

(iv) STB charges *

S No	STB Type	Maximum Charges for purchase	Max. Rental/month ; Security Deposit (Rs 1500/- Maximum)
1	STB with PVR (80 GB)	Rs 5000/- (life time warranty)	Rs 140/-
2	STB without PVR	Rs 2500/- (life time warranty)	Rs 70/-

(v) Installation and commissioning charges – Rs 250/- (maximum)

*Service tax and other taxes extra

Note:

1. Installation charges for bfone and broadband shall be extra as per existing rules
2. The franchisee shall directly provide the STB to the customer in case of one time sale basis.
3. The fixed monthly charges for STB will be applicable when the customer opts for not purchasing the STB and is ready to pay monthly charges for the use of STB. In this case, he has to pay a refundable SD of Rs. 1500(Maximum) .(Service and other Taxes will be charged as applicable

Service Tax and Entertainment Tax: The Service Tax and other Taxes shall be as applicable.

4. The above tariff is applicable w.e.f 29/09/2008.
5. **Other conditions:**
 - (i) **How to charge a customer in between the month:** In case of monthly fixed charges, the charging for the first month can be proportionate.
 - (ii) **Charging of subscribers leaving in the middle of the month :** At the time of registration, it may be made clear to the customer that no rebate would be admissible in case the subscription is withdrawn in the middle of the month

F. INTERNET SERVICES

F.01 SANCHARNET TARIFF CARD

A. PSTN Dial Up Access Tariff Card:

Package	Hours	Limited Access & 4 MB Email Space		Limited Access & 10 MB Email Space		Unlimited Access & 10 MB Email Space	
		Validity	Charge	Validity	Charge	Validity	Charge
Temporary	25	6 Months	Rs.150	N.A	N.A	N.A	N.A
Regular	50	1 Year	Rs.250	N.A	N.A	N.A	N.A
Executive	100	2 Years	Rs.500	N.A	N.A	N.A	N.A
Silver Pass	200	2 Years	Rs.1000	N.A	N.A	N.A	N.A
Gold Pass	500	2 Years	Rs.2300	1 Year	Rs.2500	N.A	N.A
Corporate	1000	2 Years	Rs.4500	1 Year	Rs.5000	N.A	N.A
Enterprise	Unlimited	N.A	N.A	N.A	N.A	6 Months	Rs.9000

B. ISDN Dial Up (64 kbps) Access Tariff Card:

Package	Hours	Limited Access & 4 MB Email Space		Limited Access & 10 MB Email Space		Unlimited Access & 10 MB Email Space		Fixed IP & Unlimited Access	
		Validity	Charge	Validity	Charge	Validity	Charge	Validity	Charge
Personal	100	2 Years	Rs.1000	N.A	N.A	N.A	N.A	N.A	N.A
Professional	500	2 Years	Rs.4500	1 Year	Rs.5000	N.A	N.A	N.A	N.A
Corporate	1000	2 Years	Rs.8000	1 Year	Rs.9000	N.A	N.A	N.A	N.A
Enterprise	Unlimited	N.A	N.A	N.A	N.A	6 Months	Rs.16000	N.A	N.A
Fixed IP Package	Unlimited	N.A	N.A	N.A	N.A	N.A	N.A	6 Months	Rs.30000

C. ISDN Dial Up (128 kbps) Access Tariff Card:

Package	Hours	Limited Access & 4 MB Email Space		Limited Access & 10 MB Email Space		Unlimited Access & 10 MB Email Space		Fixed IP & Unlimited Access	
		Validity	Charge	Validity	Charge	Validity	Charge	Validity	Charge
Personal	100	2 Years	Rs.2000	N.A	N.A	N.A	N.A	N.A	N.A
Professional	500	2 Years	Rs.9000	1 Year	Rs.10000	N.A	N.A	N.A	N.A
Corporate	1000	2 Years	Rs.16000	1 Year	Rs.18000	N.A	N.A	N.A	N.A
Enterprise	Unlimited	N.A	N.A	N.A	N.A	6 Months	Rs.32000	N.A	N.A
Fixed IP Package	Unlimited	N.A	N.A	N.A	N.A	N.A	N.A	6 Months	Rs.54000

Note:

- (i) Service Tax as applicable shall be extra
- (ii) One User ID and E-mail ID per package except for Corporate Package where it is 2.
- (iii) Simultaneous logins per user ID shall be 2 in case of limited access & one in case of unlimited access scheme.
- (iv) In unlimited access schemes the access is restricted from two specified telephone numbers (CLIP restriction)
- (v) E-mail space per E-mail ID shall be 4 MB or 10 MB
- (vi) Free web space for user ID shall be 1 MB
- (vii) Free access from 11 P.M. to 8 A.M. on weekdays & for full day on Sundays and 3 national holidays.

F.05 Tariff for Short Duration Internet Connectivity:

S.No.	Item	Details
1	Minimum period of hire	(i) upto 7 days (ii) more than 7 days but less than 15 days
2	Minimum hire bandwidth	512 Kbps
3	Initial Charges (One time) as per prevailing rates	Rs.1000/-
4	Fixed Charges	To be charged as per prevailing rates as under:- (i) upto 7 days equivalent to charges of 15 days (ii) more than 7 days and less than 15 days, equivalent to 1 month charges
5	Local Lead charges (on existing infrastructure)	As per Para C (3). Connectivity is to be provided on existing infrastructure only.
6	Special discount to institutions	No discount applicable
7	Payment	All payments will be in advance

G. Intelligent Network Services

G.01 INDIA TELEPHONE CARD (ITC)

India Telephone Card (ITC) or Virtual Card Calling (VCC) card uses IN services by which subscriber can make calls from any normal telephone connection to any destination number and have the cost of these charged to the account of particular ITC, without any charge on calling or called line. This service is available from local PCO also. With the help of this card STD/ISD calls can also be made from the telephone with STD/ISD barred. ITC card purchased in one city can be used in any other city where this service is available. ITC card can also be used from BSNLWLL & Cellone connections.

1. Tariff for ITC Cards

1. Card Details:

MRP (in Rs.) in all States	20	55	110	300	550	1100
Usage period after first use i.e., Validity (in days)	10	30	60	90	120	180
Service Tax+ Education cess @12.36% applicable except in J& K State (in Rs.)	2.20	6.05	12.10	33.00	60.50	121.00
Expiry Period (Shelf life in months)	18	18	18	18	18	18
Card value and Talk value (in Rs.)						
A) For cards to be sold in States other than J & K						
Card Value	17.80	48.95	97.90	267.00	489.50	979.00
Talk Value	16	47	100	275	500	1000
B) For cards to be sold in J & K State						
Card Value	20	55	110	300	550	1100
Talk Value	18	52	110	310	574	1158

LOCAL/STD Pulse Rate

Fixed To Fixed	1	1	1	1	1	1
Fixed To Mobile(10 digit)	1	1	1	1	1	1
Mobile To Fixed	1	1	1	1	1	1
Mobile To Mobile(10 digit)	1	1	1	1	1	1

H FPH, UAN, PRM, TELEVOTING,

H.01 FREE PHONE / TOLL FREE SERVICE

This service is an ideal business promotion tool for business communities who want their customer to call them free of cost. Totally customer oriented organizations can provide information about their products, allow customers to place orders or even register their complaints/suggestions and offer assistance to customers without the user getting charges. Other features are:

- This service can be taken on any existing telephone line without requiring any additional line.
- Any user of BSNL telephone network can call FPH/TLF number free of charge.
- All charges are to pay by the FPH/TLF holder (who has taken this service & receive the call).
- The service subscriber is allotted a FPH service number (Eleven digits). For same FPH service number, the subscriber can have many destination numbers.
- Any subscriber who is willing to become a free phone subscriber outside the cities where the IN switches are installed, the call charges will be as per the national STD tariff.
- The charges indicated here are FPH service charges and they do not include the normal charges levied for basic telephony service.
- Billing for the same is separately issued to subscriber on monthly basis, which does not include landline rent & charges on which the TLF/FPH services is taken.
- Access Code is 1800233 (For new IN platform).**
- Total digit for service is 1800-233-ABCD (For new IN platform)**
- Vanity numbers are available for selection of ABCD on charge basis.**

TARIFF:

1. Processing charge for service (Non refundable)	Rs.3000/-	
2. Security deposit (Refundable) (To be reviewed every 6 months)	Initially Rs.10,000/- & to be updated to 2 months average billing	
3. Fixed Monthly Charges for service	Rs.1000/- per month	
4. Call Charges	From Basic/WLL	
Local (Within same SDCA)	Rs.1.20/120 sec	
Intra Circle (Within same circle)	Rs.1.20/60 sec	
Inter Circle	Rs.1.20/60 sec	
	Cellular	
Within LSA	Rs.1.20/60 sec	
Outside LSA	Rs.1.60/60 sec	
National Roaming	Rs.1.60/60 sec	
5. Discount To Free Phone subscriber	Monthly Bill	Discount
(Note: The discount is on non-graded basis)	Upto 10000	Nil
	10001 to 50000	10 %
	50001 to 250000	15 %
	250001 to 500000	20 %
	> 500000	25 %
6. IN Number	New IN platform 1800233ABCD	
7. Charges for any modification in service on request from subscriber	Rs.100/- per modification	
8. Detail billing soft copy (on demand by Sub.) (Per month)	Rs.100/-	
9. Vanity Numbers Charges	One Time	Monthly Payment
Super Premium (Category A)	Rs.10000/-	Rs.1000/-
Premium (Category B)	Rs.7500/-	Rs.750/-
Prime (Category C)	Rs.5000/-	Rs.500/-

NOTE:

1. The processing charge may be waived off for CIC and Corporate customers giving revenue of Rs.1,00,000/- per month from other BSNL services.
2. The fixed monthly charges applicable to FPH/UAN number may be waived off for customers with call revenue of Rs.50,000/- p.m or more from the particular FPH/UAN number.

H.02 UNIVERSAL ACCESS NUMBER (UAN)

The subscriber having this service can be reached nationwide under a unique IN number. The calling user will pay the charges upto SSP as per local / STD rates (to be charged at local exchange) and the called subscriber will pay from SSP up to destination (through detailed billing at SSP). A number of destination numbers can be designated to an UAN number. Other features are:

1. This service can be taken on any existing telephone line without requiring any additional line.
2. Any user in BSNL telephone network can call this number.
3. The calling user will pay the charges upto SSP as per local/STD rates (to be charged at local exchange) and the called subscriber will pay from SSP up to destination (through detailed billing at SSP).
4. Charges from out of station calls are same as per the existing STD rates in BSNL.
5. Billing for the same is included with landline rent & charges who dials this UAN number.
6. Unit charge/pulse is Rs.1.20.
7. **Access Code for "UAN" is 1860-XYZ (XYZ – SCP code)**
8. **Total digit for service is 1860-XYZ-ABCD**
9. **Vanity numbers are available for selection of ABCD on charge basis.**

TARIFF:

Particulars	UAN-Full Charge		UAN-Split Charge	
1. Processing charge for service (Nonrefundable)	Rs.5000/-		Rs.3000/-	
2. Security deposit (Refundable) (To be reviewed every 6 months)	N.A		Initially Rs.10,000/- & to be updated to 2 months average billing	
3. Fixed Monthly Charges for service	Rs.3,000/- per month		Rs.1,000/- per month	
4. Call Charges Payable by	Calling Party (Rs./Sec)		Calling Party (Rs./Sec)	Called Party (Rs./Sec)
(I) From Landline/WLL				
(a) Local (Within same SDCA)				
(i) From BSNL/MTNL	30 Sec		Local call charge to PSTN	Free
(ii) From Other Networks	Not Applicable		Not Applicable	
(b) Intra Circle (Within same circle)	30 Sec		Local call charge to PSTN	1.20/60
(c) Inter Circle	30 Sec		Local call charge to PSTN	1.60/60
(II) From Cellular				
(a) Within LSA	2.00/60		Local C2F as per plan	1.20/60
(b) Outside LSA	2.00/60		Local C2F as per plan	1.60/60
(c) National Roaming	Prevailing national roaming tariff (calls beyond visited LSA) as per plan		Prevailing national roaming tariff within LSA as per plan	1.60/60
5. Discount To Free Phone subscriber	Monthly Bill	Discount	Monthly Bill	Discount
Note:	Upto 10000	Nil	Upto 10000	Nil
(i) The discount is on non-graded basis	10001 to 50000	15 %	10001 to 50000	15 %
(ii) In case of UAN (Split charging)	50001 to 250000	20 %	50001 to 250000	20 %
Excludes local calls	250001 to 500000	25 %	250001 to 500000	25 %
	> 500000	30 %	> 500000	30 %
4. IN Number	1860 XYZ ABCD		1860 XYZ ABCD	
	XYZ – SCP Code		XYZ – SCP Code	
	ABCD - (0001 TO 4999)		ABCD - (5000 TO 9999)	
5. Any modification in service (on demand)	Rs.100/-		Rs.100/-	
6.Detail billing soft copy (Per month) (On demand by subscriber)	Rs.100/-		Rs.100/-	
7. Vanity Numbers Charges	One Time		Monthly Payment	
Super Premium (Category A)	Rs.10000/-		Rs.1000/-	
Premium (Category B)	Rs.7500/-		Rs.750/-	
Prime (Category C)	Rs.5000/-		Rs.500/-	

NOTE:

1. *Rate per MCU is as per applicable plan
2. The processing charge may be waived off for CIC and Corporate customers giving revenue of Rs.100000/- per month from other BSNL services.
3. The fixed monthly charges applicable to FPH/UAN number may be waived off for customers with call revenue of Rs.50000/- p.m or more from the particular FPH/UAN number.

H.03 VOICE VIRTUAL PRIVATE NETWORK

The Voice VPN service enables the subscribers to establish a private network using public network resources. The subscriber's lines connected to different fixed line network switches constitute a Virtual PABX including a number of PABX capabilities such as Private Numbering Plan (PNP), Call Transfer and Call Hold etc. Restrictions on O/G and I/C calls can also be imposed.

ACCESS CODE: 1801-XYZ (XYZ – SCP code)**TARIFF:**

The Voice VPN on the fixed lines, through IN platform, may be offered in three categories namely within SDCA, within Circle and All India. The charges for such VPN services shall be split in to two parts namely Fixed Plan Charges and Usage charges per minute. The usage charges shall be ON-Net (Within VPN) and OFF-Net (Outside VPN). The OFF-Net charges shall be as per the applicable tariff of BSNL. Following are the VPN tariff in addition to normal rental/plan charges of basic phone DEL in the group.

1. Activation Charge	Rs.1000/-			
2. Minimum Period of hire	One Year			
3. Creation/Deletion/Addition/Modification per no.	Rs.100			
4. Charges for the change of feature (per request)	Rs.100			
5. VPN and Usage Charges	SDCA	LDCA	Circle	All India
(a) Minimum Connections for VPN (PNP)	25	25	25	50
(b) Fixed VPN Charges per month per DEL (In Rs.)	99	149	249	399
(c) ON-Net Charges per minute	Nil	Nil	Nil	Nil
(d) OFF-Net Charges outside VPN (Local, STD, ISD, Cellular and WLL (M))	As per the existing tariff from fixed to other networks			
6. Discount on the OFF-Net Calls of the group (Only on calls) (On graded basis)-All existing subscriber of C-Dot platform will get this discount only when migrated to new platform.				
(a) Below 10000	Nil			
(b) 10001 to 25000	2.5 %			
(c) 25001 to 50000	5 %			
(d) 50001 to 100000	7.5 %			
(e) > 100001	10 %			
Note: No other Corporate Discount scheme will be applicable on the above charges				
7. Any creation/deletion/addition/modification per number	Rs.100/-			
8. Charges for the change of feature (per request)	Rs.100/-			
9. Addition/Deletion/Modification of any of the following feature per request per extension				
(i) Exception List (List of numbers not allowed for incoming and outgoing calls)				Rs.100/-
(ii) Barring of off-net calls (Barred from making call outside VPN)				Rs.100/-
(iii) Selected off-net destinations (only selected destinations outside VPN is allowed)				Rs.100/-
(iv) Barring/Opening STD, ISD on number within VPN (Normal STD/ISD opening/barring)				Rs.100/-
(v) Time dependent routing of incoming calls (All incoming call can be routed according to time).				Rs.100/-
(vi) Origin dependent routing of incoming calls (All incoming call can be routed according to their origin).				Rs.100/-
(vii) Multiple Account Code (Allows users of given VPN group to mark their calls according to business so that company receives a bill, which details cost of communication according to company activities and organization)				Rs.100/-
(viii) Dual Invoicing (Allows to bill calls made by VPN extension either on companies corporate account or on personal account)				Rs.1000/- per month
				Rs.100/- per extension

H.04 PREMIUM RATE SERVICE (PRM)

This is a service that can be accessed by **Pre-paid Mobile telephone subscribers only** all over the country on new Intelligent Network platform. The PRM service will facilitate service providers to offer service like forecast, future, share market, job consultation etc. The service provider is allotted a PRM service number (1867-XYZ-ABCD) by the network operator (BSNL) and that number can be accessed from any point in the network. For this service, call charges will be at a higher rate (these charges will be borne by calling users) i.e. premium rate and the revenue earned is shared between service provider (receiver of call) and network provider (BSNL). For the same PRM service number, the subscriber can have a number of destination numbers. Other features are:

1. This service is available on any existing **Pre-paid Mobile** telephone.
2. Any **Pre-paid Mobile** user in the telephone network can call PRM number.
3. All charges are paid by the calling user.
4. Charges from out of station call are as same as existing STD rates in BSNL plus premium rate choice by the service provider (receiver of call).
5. Minimum period of hire of the service will be one month.
6. **Access Code: 1867-XYZ (XYZ – SCP code).**
7. **Total digit for service is 1867-XYZ-ABCD**

TARIFF:

1. Activation Charge	Rs.3000/-
2. Fixed Monthly Charges	Equivalent to the monthly rental of an ordinary line applicable to different exchange system capacity.
3. Fixed PRM Charges Per Month	Rs.500/-
4. Minimum Hire Period	One Month
3. Any modification, addition, and deletion in time dependent routing, origin dependent routing and all such available features	Rs.100/- per addition/per deletion
4. Pulse duration (Depending upon the premium service Type)(Applicable on the new IN platform as well)	2, 3, 4, 8, 30, 60 & 90 seconds per unit call
5. Call charges	Rs.1.20 per pulse
6. All the other miscellaneous charges including Vanity number	As in case of Free Phone, UAN etc.
7. Revenue share on graded basis to customers of Premium Rate Service Monthly billed MCUs to IN subscriber per month	Revenue Share (In Rs.)
(a) Up to 1 Lakh	0.20
(b) 1 to 5 Lakhs	0.30
(c) >5 to 10 Lakhs	0.40
(e) >10 Lakhs	0.50

H.05 TELEVOTING SERVICE

Tele voting is a service by which a telephone subscriber can indicate his opinion on any matter by dialing an IN number of the service subscriber followed by a single digit for the opinion. This service is very useful where large number of TV programs are operating incentive schemes to increase/retain their viewers. Service provider can get the choice by calls made by public on per day/per week/per month in percentage. Other features are:

1. This service is available on any existing telephone line and does not require any additional line.
2. Any user in telephone network can call televoting number.
3. All charges are pay by the service receiver who receives the call.
4. Charge for the call is same as the existing Local/STD rates in BSNL.
5. **Access Code for Televoting (Pollster Pays) is 1803-424, for Televoting (Voter Pays) is 1861-424& for Premium Televoting (Voter Pays) is 1862-424.**
6. **Total digit for Televoting (Pollster Pays) is 1803-424-ABCD, for Televoting (Voter Pays) is 1861-424-ABCD & for Premium Televoting (Voter Pays) is 1862-424-ABCD.**
7. **Two MCUs will be charged to customers voting on IN No.1862-424-ABCD**
8. **Vanity numbers are available for selection of ABCD on charge basis.**

TARIFF:

Particulars	Televoting- (Pollster Pays)		Televoting- (Voter Pays)	
	PSTN/WLL	Cellular	PSTN/WLL	Cellular
1. Processing charge for service (Nonrefundable)	Rs.5000/- (Nonrefundable)		Rs.5000/- (Nonrefundable)	
2. Security Deposit (Refundable) (Amount to be reviewed every 6 months)	Initially Rs.10,000/- & to be updated to 2 months average billing		N.A	
3. Fixed Monthly charges for service	Rs.1500 per week or Rs.4000 per month		Rs.1500 per week or Rs.4000 per month	
4. Call Charges				
(i) Charge from calling party	N.A	No Access	1 unit call per vote	No Access
(ii) Charge from Called/IN subs. party	Rs.1.20 per vote	No Access	N.A	No Access
5. Discount to televoting subscriber	Votes polled/week	Rate (Rs.) per vote	N.A	N.A
	Upto 1 lakh	0.2	N.A	N.A
	>1-5 lakhs	0.3	N.A	N.A
	>5-10 lakhs	0.4	N.A	N.A
	>10 lakhs	0.5	N.A	N.A
6. Any modification in service (on demand)	Rs.100/-			
7. Extension of monitoring facility to view the televoting results online	Rs.500 per week. Nil in case weekly votes are >1 lakh			
8. Vanity Numbers Charges	One Time		Monthly Payment	
Super Premium (Category A)	Rs.10000/-		Rs.1000/-	
Premium (Category B)	Rs.7500/-		Rs.750/-	
Prime (Category C)	Rs.5000/-		Rs.500/-	

Revenue Sharing of New IN No. 1861-424-ABCD

Revenue Sharing of New IN No. 1862-424-ABCD

S.No.	Televoting (Voter Pays)		Premium Televoting (Voter Pays)	
	Televotes poled per week	Revenue Share (In Rs.) On graded basis	Televotes poled per week	Revenue Share (In Rs.) On graded basis
1	Upto 1 lakh	0.2/Vote	Upto 1 lakh	Nil
2	>1-5 lakhs	0.3/Vote	>1-5 lakhs	0.45/Vote
3	>5-10 lakhs	0.4/Vote	>5-10 lakhs	0.60/Vote
4	>10 lakhs	0.5/Vote	>10 lakhs	0.75/Vote

H.06 UNIVERSAL PERSONAL NUMBER (UPN)

A subscriber to this service can receive or make calls using his Universal Personal Number from any BSNL phone. The subscriber will be given some management codes and password. Using that he can convert/reconvert any BSNL phone into his Universal Personal Number. All the calls made by subscriber using his UPN will be billed at his UPN by the IN Platform. The subscriber will be able to get all his calls incoming on the UPN number anywhere in India. **Access Code for UPN is 1808-XYZ (XYZ – SCP code)**

1. Initial and Miscellaneous Charges:

Item	Charges (In Rs.)
Activation Charge	Rs.100
Fixed Monthly Charges	Rs.25 (The service can be offered free to existing fixed line customers whose average monthly bill is Rs.1000 or more)
Minimum Hire Period	Three Months
ARD/Security Deposit	Rs.2000 (Not to be taken if fixed line security is available)
White List: UPN subscriber can select numbers from where incoming calls can be allowed	Rs.100 Per addition/Per deletion
Grey List: UPN Subscriber can select numbers from where incoming calls are not admissible	Rs.100 Per addition/Per deletion

2. Usage Call Charges:

Type	Call Charges to UPN Subscriber		Call Charges to Calling Party
	When UPN receive calls	When UPN makes calls	Call Charges to Calling Party
UPN in Reg. LDCA & Calling party also in Reg. LDCA	No Charge	As per ITC Table (From Origination to Destination)	As per ITC Table (From Origination to Destination)
UPN in Reg. LDCA & Calling party outside Reg. LDCA	No Charges		
UPN outside Reg. LDCA & Calling party in Reg. LDCA	Rs.1.00 per 60 Sec pulse		
UPN outside Reg. LDCA & Calling party also outside Reg. LDCA	Rs.2.00 per 60 Sec pulse		

FTTH Service Tariff.

Exclusive Broadband Plans for FTTH											
Fiber Broadband Limited Plans:					Fiber Broadband Unlimited Plans						
S.N.	Particulars	Fibro.Ltd 2	Fibro Ltd 4	Fibro Ltd 6	FiBro 1	FiBro 2	FiBro 8	FiBro 10	FiBro 20	FiBro 50	FiBro 100
1	Bandwidth	Upto 2 Mbps	Upto 4 Mbps	Upto 16 Mbps	Upto 1 Mbps	Upto 2 Mbps	Upto 8 Mbps	Upto 10 Mbps	Upto 20 Mbps	Upto 50 Mbps	Upto 100 Mbps
2	Montjly Fixed Charses Rs.	1500	2999	6999	2999	3999	11999	13999	25999	49999	83999
3	Annual Payment Option (Rs.)	15000	29990	69990	29990	39990	119990	139990	259990	499990	839990
4	Downlaod/Upload limit	8 GB	30 GB	100 GB	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	
5	Addl Usage Charges per MB (In.Rs.)	0.5	0.4	0.3	N/A	N/A	N/A	N/A	N/A	N/A	N/A
6	Free E-mail IDs/Space (per E-Mail ID)	4/5 MB	4/5 MB	4/5 MB	4/5 MB	4/5 MB	4/5 MB	4/5 MB	4/5 MB	4/5 MB	4/5 MB
7	Static IP Address (on request)	One	One	One	One	One	One	Two	Two	Two	Two
8	Security deposit (Rs.)	One Month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges	One month fixed charges
9	Minimum hired period	Three month	Three month	Three month	Three month	Three month	Three month	Three month	Three month	Three month	Three month

Note : Earlier the FTTH was being handeled by EB Unit.

One Time Charges for FTTH Services	
1	Activation/Installation Charges
2	ONT Security Deposit
3	ONT Charges per month
	* Security Deposit: A refundable Security Deposit is to be taken for the ONT Type A or Type B which is to be refunded on return of the ONT in working condition.
	# 1. Security deposit shall be Rs. 500 if the subscriber Pays for Plan Charges of 6 Month in advance.
	2.In case of annual payment option security deposit is completely waived off.
For All Broadband Plasns	
Any combinatiobn of current of current tariff plans of landline voice ,BB and IPTV, including the BB Combo plans are allowed to the customers subject to the minimum Fixed Monthly Charges of Rs. 499/- . In addition 10% of the fixed monthly charges shall also be payable by the customer for availing the broadband services on FTTH.	

VVoBB Services
VVoBB General Plan (Limited)

Sl. No.	Particulars	Charges in Rs. (Excluding Service Tax)
1	Registration cum activation charges (one time)	Rs. 250/-
2	Monthly Service charges including VPN charges, which will be created for providing Permanent Virtual Circuit (PVC) to VVoBB customers.	Rs. 100/-
3	Charges for providing of Static IP to the customer as part of VVoBB service	Rs. 50/- per Month
4	Usage charges :	
a)	For non-Video calls (Domestic) Session Initiation Protocol (SIP) to SIP calling	Rs. 1/- per minute*
b)	For Video calls (Domestic) SIP to SIP calling	Rs. 2.5/- per minute*
c)	For international calls (Non-video calls)	ISD tariff applicable for BSNL Landline regular Service Plans.

*** To be shared with the franchisee as per Revenue Share agreement.**

2. All terms and conditions of the EOI and agreement shall be followed.
3. The vendor shall pay ILD charges on ISD calls from his revenue share.
4. The routing of ISD calls shall not be through BSNL network.
5. BSNL is entitled to retain the statutory levies/duties payable to government and thereafter calculate and pay to the franchisee the agreed share of revenue.
6. Device Cost shall be as enclosed in **Annexure** on outright purchase basis.
7. Data transfer for VVoBB shall not be accounted in normal download charges of Broadband for the customer.

VVoBB General Plan (Un-Limited)

Plan Name		VVoBB-750U
Fixed monthly charges (FMC) in Rs		750
Monthly Fair usage limit	Domestic Video & Non-Video SIP to SIP calls	900 minutes (All-India including MTNL service areas)
Usage beyond Fair usage limit	Domestic Non-Video calls	Not allowed
	Domestic Video calls	Video call will degrade to audio call. Suitable message shall be displayed on video phone. Such degraded calls will not be charged.
Usage charges for International Non-Video calls		Chargeable as per regular ISD tariff applicable for BSNL landline service in all the North and West zone circles.

- On the FMC, revenue shareable with franchisee M/s SIS shall be on Rs 600 only. FMC amounting Rs 150/-, which includes monthly service charges for PVC & static IP, shall be retained in full by BSNL.
- Revenue for International Non-Video calls shall be shared as per agreement.
 - The rates indicated are exclusive of service tax which shall be charged extra as per prevailing tariff. IUC/carrier charges (if any) shall be applicable as per the TRAI guidelines.

VVoBB-350L & VVoBB-2200U as promotional plans for a period of 90 days.

- The approval of Competent Authority is hereby conveyed for Introduction of VVoBB-350L & VVoBB-2200U as promotional plans for a period of 90 days having all India calling scope (including MTNL) with details as below:

Plan Name		VVoBB-350L (90 days w.e.f. 11-03-2013)	VVoBB-2200U (90 days w.e.f. 17-04-2013)
Fixed monthly charges (FMC) in Rs		350	2200
Monthly free usage limit	Domestic Video & Non-Video SIP to SIP calls	150 minutes (All-India including MTNL service areas)	Unlimited (All-India including MTNL service areas)
Usage beyond free usage limit	Domestic Non-Video calls	Rs. 1 per minute	---
	Domestic Video calls	Rs. 2.50 per minute.	---
Usage charges for International Non-Video calls		Chargeable as per regular ISD tariff applicable for BSNL landline service in all the North and West zone circles.	

1. On the FMC, revenue shareable with franchisee M/s SIS shall be on Rs 200 for VVoBB-350L plan & on Rs. 2050 for VVoBB-2200U Plan. FMC amounting Rs 150/- which includes monthly service charges for PVC, etc shall be retained in full by BSNL.
2. Revenue for International Non-Video calls shall be shared as per agreement.
3. The rates indicated are exclusive of service tax which shall be charged extra as per prevailing tariff. IUC/carrier charges (if any) shall be applicable as per the TRAI guidelines.

VVoBB-Silver and VVoBB-Gold plans for FTTH and VDSL connectivity's as promotional plans for a period of 90 days.

1.1 VVoBB-Silver Plan (**VGA video resolution**) for FTTH and VDSL connectivity only.

Plan	Monthly Charges For VPN, etc (in Rs.)	Monthly Usage charges (in Rs.)	Free monthly minutes- Domestic Video and non-video	Fair usage limit (in minutes)	Domestic non-Video calls beyond limit(Rs/ minute)	Domestic Video calls beyond limit (Rs / minute)
VVoBB-999 U-Silver	150	849	N/A	350	N/A	N/A

1.2 VVoBB-Gold Plan (**HD 720P Video Resolution**) for FTTH and VDSL connectivity's only.

Plan	Monthly Charges For VPN, etc (in Rs.)	Monthly Usage charges (in Rs.)	Free monthly minutes- Domestic Video and non-video	Fair usage limit (in minutes)	Domestic non-Video calls beyond limit (Rs. per minute)	Domestic Video calls beyond limit (Rs per minute)
VVoBB-2999 U-Gold	150	2849	N/A	350	N/A	N/A

- On the **VVoBB-999U-Silver & VVoBB-2999U-Gold** plans, revenue shareable with franchisee shall be on Rs 849 & Rs 2849 respectively. FMC amounting Rs 150/- which includes monthly service charges for PVC, etc. shall be retained in full by BSNL. Usage charges for International Non-Video calls are Chargeable as per regular ISD tariff applicable for BSNL landline service. Revenue for International Non-Video calls shall be shared as per agreement.
- After reaching fair usage limit for unlimited plans, there shall be degradation in video calls to "Audio only". Suitable message shall be displayed on video phone. Such degraded calls will not be charged.
- For multiple VVoBB connections on single broadband connection for shared use, customer shall have flexibility to avail any of the available VVoBB plans – any mix of Standard, Silver or Gold VVoBB plans on their single broadband connectivity. Monthly service charges for VPN, etc for 2nd connection onwards shall be halved (i.e., Rs 75)

Multiple VVoBB connections (upto five i.e. 1+4) on single BSNL Broadband landline with the tariff as follows:-

Sl. No.	Particulars	Charges in Rs. (Excluding Service Tax)
1	Registration cum activation charges (one time) - for each VVoBB connection	Rs. 250/-
2	Monthly Service charges including VPN charges, which will be created for providing Permanent Virtual Circuit (PVC) to VVoBB customers– For first VVoBB Connection	Rs. 100/-
3	Monthly Charges for Static IP - For first VVoBB Connection	Rs. 50/-
4	Monthly Service charges including VPN charges, which will be created for providing Permanent Virtual Circuit (PVC) to VVoBB customers – For each additional VVoBB connections on same line	Rs. 50/-
5	Monthly Charges for Static IP - For each additional VVoBB connections on same line	Rs. 25/-
6	Usage charges :	
a)	For non-Video calls (Domestic) Session Initiation Protocol (SIP) to SIP calling	Rs. 1/- per minute*
b)	For Video calls (Domestic) SIP to SIP calling	Rs. 2.5/- per minute*
c)	Usage charges for International non-video calls.	ISD tariff applicable for BSNL Landline regular Service Plans.

* To be shared with the franchisee as per Revenue Share agreement.

- a. Five VVoBB connections (1+4) shall be configured on a single BSNL Broadband line with charges on per call basis among multiple VVoBB connections besides the calls made outside the group.

- b. All the multiple VVoBB connections shall be in the name of single customer & are to be provided in the same premise/office only.
- c. The charges of multiple VVoBB connections shall be billed in a single group bill to make billing and collection of payment from single customer.
- d. Customers shall have flexibility to avail any of the available VVoBB plans – **any mix of Basic, 750, 350 or 2200 etc.** on their single broadband connectivity. However, monthly service charges for VPN, etc for 2nd connection and onwards shall be halved (i.e., Rs 75).

VVoBB service over PCO (VIDEO CALL OFFICE)
Plan BB VCO-50

Sl. No.	Particulars	Charges in Rs. (Excluding Service Tax)
1.	Bandwidth (Download Speed)	No Internet access
2.	Applicability	Any PCO operator
3.	Registration cum Activation charges (One Time)	Rs. 250/-
4.	Monthly service charges including VPN charges, which will be created for providing Permanent Virtual Circuit (PVC) to VVoBB customers	Rs. 100/-
5.	Monthly Charges for providing of Static IP to the customer as part of VVoBB service	Rs. 50/-
6.	FMC for Broadband Infrastructure (i.e., DSLAM port)	Rs. 50/- (Internet access will not be provided on DSLAM port)
7.	PCO charges (Security deposit, minimum monthly guarantee, call charges etc.)	As per existing PCO tariff
8.	Usage charges	As per Table B

Table B: Usage charges for Domestic Video Calls:

Billed MCUs per month	Pulse Rate	MRP per MCU (in Rs)	Defined rate per MCU [excl. ST and cess] (in Rs)	ST and Cess applicable on defined rate (12.36%) (in Rs)	Net billed to VCO operator per MCU incl. of ST and cess (in Rs)
	C1	C2	C3	C4=C3*12.36%	C5=C3+C4
<=1500	45 sec	3.000	1.875	0.232	2.107
>1500	45 sec	3.000	1.688	0.209	1.897

- a. **MRP** is defined as maximum limit of the price allowed to be charged to public by VCO operator.
 - b. **Defined Rate** is the Basic price charged to VCO operators (excluding Service Tax and Cess).
 - c. Franchisee shall make a provision to display the tariff rate on the screen of phone before making the video call i.e. Rs. 3.00 per MCU (45 sec).
 - d. **Amount mentioned in Defined rates (excluding Service Tax & Cess) is to be shared with franchisee as per Revenue Share agreement after deducting License fee @ 8%.**
2. **Facilitation charge for VCOs:** VCO operator shall be at liberty to charge facilitation charges based on market dynamics not more than Rs. 10 per call for incoming/ outgoing calls.
 3. Incoming call shall be free.
 4. **All calls made from VCOs shall be charged as Video Calls, i.e., there shall be no separate usage charges defined for non-Video calls.**
 5. **ISD call facility through VVoBB service shall not be available on these connections. However, on these landline connections ISD or any other facility already available on STD PCOs shall continue to be available to the Public.**
 6. These VCOs shall be sanctioned by BSNL as per the extant policy for STD PCOs.
 7. All terms and conditions of the EOI and agreement shall be followed.

PLAN (BB VCO Combo 170) for Standalone Video Call Office (VCO) Operators.

Sl. No.	Particulars	Charges in Rs. (Excluding Service Tax)
1	Bandwidth (Download Speed)	No Internet access
2	Applicability	Standalone VCOs only
3	Registration cum Activation charges (One Time)	Rs. 250/-
4	Security Deposit	Rs. 1000/ (for both Urban and Rural areas)
5	Monthly service charges including VPN charges, which will be created for providing Permanent Virtual Circuit (PVC) to VVoBB customers	Rs. 100/-
6	Monthly Charges for providing of Static IP to the customer as part of VVoBB service	Rs. 50/-
7	Fixed monthly charges (FMC) for last mile copper loop	Rs. 120/- (There shall be no outgoing from landline)
8	FMC for Broadband Infrastructure (i.e., DSLAM port)	Rs. 50/- (Internet access will not be provided on DSLAM port)
9	Usage charges	As per Table B

Table B: Usage charges for Domestic Video Calls:

Billed MCUs per month	Pulse Rate	MRP per MCU (in Rs)	Defined rate per MCU [excl. ST and cess] (in Rs)	ST and Cess applicable on defined rate (12.36%) (in Rs)	Net billed to VCO operator per MCU incl. of ST and cess (in Rs)
	C1	C2	C3	C4=C3*12.36%	C5=C3+C4
<=1500	45 sec	3.000	1.875	0.232	2.107
>1500	45 sec	3.000	1.688	0.209	1.897

2. Usual Charges for modem shall apply.
3. Revenue sharing with the franchisee shall be as per agreement.
4. Service tax as applicable will be charged extra.