



**ALL INDIA  
BHARAT SANCHAR NIGAM LIMITED  
EXECUTIVES' ASSOCIATION**

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No.: AIBSNLEA/CHQ/Dir(CM)/2013-14

Dated at Jaipur:- 13-03-2013

To,  
**Shri R.K. Upadhyay  
CMD, BSNL  
New Delhi-110001**

Sub: Withdrawn of CUG Service in Raj. Telecom Circle -reg.

Respected Sir,

We would like to draw your kind attention on a message floated by Rajasthan Telecom circle to its CUG subscriber's i.e "Service no. CUG is to be migrated on 11-03-13 to HLR based where short code dialing will not be available, however calls dialed within the group will not be charged."

It is reliably learnt that BSNL is withholding the CUG services on the name of out dated Server while CUG services are smoothly running on all CUG Groups and very much attractive & popular among the Corporate Subscribers.

Presently only BSNL is providing short code dialling in CUG, while other operators are not providing this feature. If this facility is withdrawn in the name of upgradation of Server, BSNL is going to lose around 50000 subs and an amount of Rs. 3.5 Crores per month in Rajasthan only. We are having nearly 500 CUG Groups in Rajasthan and most of them are appreciating this facility (short code dialing). The CUG subs are threatening to port out if this facility is withdrawn.

We would therefore request you to kind intervene in the matter and take necessary action at the earliest so that BSNL can be saved against heavy financial loss.

With kind regards,

Yours Sincerely  
-sd-  
**(Prahlad Rai)**  
**General Secretary**

Copy to:-

- **Shri R.K. Agarwal**, Director(CM), BSNL Board, New Delhi-110001