



No. 1-1/2020-R&C [CFA]

Dated: 08-04-2021

**Circular R&C-CFA No. 02/21-22**

**Subject: Introduction of new Bharat Fiber Broadband plans ‘Fibre Basic’, ‘Fibre Value’, ‘Fibre Premium’ and ‘Fibre Ultra’ - reg.**

1. Kindly refer to circular No. 1-1/2020-R&C(CFA)[Circular R&C-CFA No. 64/20-21] dated 04-01-2021 regarding introduction of new Bharat Fibre plans on promotional basis.
2. In this regard, The competent authority has decided as below:
  - a) **To introduce Bharat Fiber Broadband plans ‘Fibre Value’, ‘Fibre Premium’ and ‘Fibre Ultra’ on promotional basis for a period of 90 days in selected SSAs of all the circles (except A&N). Details of the plans are as below:**

S. No.	Particulars	Fibre Value#	Fibre Premium#	Fibre Ultra#
1	Bandwidth (Download Speed) subject to Technical Feasibility	Up to 100 Mbps till 3300 GB, up to 2 Mbps beyond	Up to 200 Mbps till 3300 GB, up to 2 Mbps beyond	Up to 300 Mbps till 4000 GB, up to 4 Mbps beyond
2	Applicability	All users in the selected SSAs of all circles (except A&N Circle)		
3	Fixed Monthly Charges (Rs)	799	999	1499
4	Half Yearly Payment Option (Rs.)	Not Available		
5	Annual Payment Option (Rs.)	As per instruction issued vide circular no. 69/20-21 dated 19-01-2021		
6	Two Years Payment Option (Rs.)	Not Available		
7	Three Years Payment Option (Rs.)	Not Available		
8	Download/Upload Limit (MB/ GB) per month	Unlimited		
9	Additional Usage Charges/ MB beyond free download/upload limit (Rs)	NA	NA	NA
10	Free E-mail IDs/Space (Per E-mail ID)	NA	NA	NA
11	Static IP Address (On Request)	NA	NA	One@Rs.2000/-p.a additional
12	Security Deposit	One Month FMC	One Month FMC	One Month FMC
13	Minimum Hire Period	One month		
14	Telephone fixed monthly charges in Rs	NIL	NIL	NIL
15	Free Calls and Additional facility	24 Hrs. Unlimited free calling (Local+STD) to any network (a)Prevailing ‘Disney Hotstar Premium’ pack without additional cost.		
16	MCU charges/(To BSNL N/W) pulse in Rs.	(Local+STD) to any network	(b) 24 Hrs. Unlimited free calling (Local+STD) to any network	
	(To other N/W)			
17	ISD Charges on MCU basis	As per existing ISD tariffs		

- b) **Terms & Conditions for providing above Bharat Fiber Broadband plans:**
- i. **Bundled ‘Disney+Hotstar’ premium plan subscription will be discontinued, in case subscriber opts out from above plans ‘Fibre Premium’ and ‘Fibre Ultra’ . ‘Disney+Hotstar’ premium plan subscription will not be provided on migration to other broadband plan.**
  - ii. **The revenue share with ‘Disney+Hotstar’ service Provider shall be shared as per agreement.**
  - iii. **In case of acquiring of connections under above Broadband plan through BSNL’s partner (TIPs/ Local MSO/LCO operators & TIPs/RWAs/Builders), quantum of incentive shall be distributed after deduction of revenue share of hotstar Service Provider.**
  - iv. **The above plans are available in selected SSAs and the names of applicable SSAs has already been communicated vide letter No. BSNLCO-CFAO/11(13)/2/2020-CFA-Part(1) dated 15-03-2021.**
- c) **To introduce Bharat Fiber Broadband Combo plan ‘Fibre Basic’ on promotional basis for a period of 90 days for new customers in all the circles (except A&N Circle). Details of the plan are as below:**

S. No.	Particulars	Fibre Basic##
1	Bandwidth (Download Speed) subject to technical feasibility	Upto 30 Mbps till 3300 GB, up to 2 Mbps beyond
2	Applicability	All new users of all the circles (except A&N circle)
3	Monthly Rental Charges (Rs.)	Rs. 449/- (For First six months only)
4	Annual Payment Option (Rs.)	NA
5	Two Years Payment Option (Rs.)	NA
6	Three Years Payment Option (Rs.)	NA
7	Download/Upload Limit per month	Unlimited
8	Addl. Usage Charges/MB beyond free download/ upload limit (Rs.)	Not Applicable
9	Free E-mail IDs/Space (Per E-mail ID)	1/1 GB
10	Static IP Address (On Request)	NA
11	Security Deposit	One Month charges
12	Minimum Hire Period	One Month
13	Telephone fixed monthly charges in Rs.	Nil
14	Free Calls and additional facility	24 Hrs. Unlimited free calling (Local +STD) on any network within India.
15	MCU charges/ pulse in Rs.	
	(To BSNL N/W)	
	(To other N/W)	
16	ISD Charges on MCU basis	As per existing ISD Tariffs

- d) **Terms & conditions for providing above ‘Fibre Basic’ plan:**
- i. **Above charges are exclusive of GST.**
  - ii. **The plan shall be available only for the new Broadband customers and available on promotional basis.**
  - iii. **To migrate customers (after expiry of Six months period from the date of activation of Broadband connection) acquired under ‘Fibre Basic’ plan to the plan ‘Basic Fibre Plus’ automatically, who do not opt any regular Fibre Broadband plans at the time of CAF filling. Customers may also be informed suitably in advance about automatic migration. Customer’s consent in this regard shall be taken at the time of CAF filling.**
  - iv. **Further, existing customers, who opted ‘Fibre Basic’ plan before revision [as revised vide letter No. 1-1/2020-R&C(CFA) - Circular R&C-CFA No. 53/20-21 dated 11-11-2020], they may also be migrated after expiry of six months subscription period from date of activation of their Broadband connection. Customers may also be informed suitably in advance about automatic migration.**

3. **In addition to nearest customer service center and BSNL Franchisees/Retailers, above Broadband plans can also be subscribed by calling Toll Free number- 1800 345 1500. ITPC shall also ensure that BSNL's Call Centers are suitably guided to take customer request, and generate advice notes for the above scheme.**
4. **The circles shall ensure to comply with all regulatory mechanism including on line reporting to TRAI and also update the circle website.**
5. **These instructions shall be implemented with immediate effect on promotional basis for a period of 90 days.**
6. **This circular is issued based on the approval of Competent Authority in CFA Cell File No. BSNLCO-CFAO/11(13)/2/2020-CFA. For any queries/clarifications in this regard, matter may be taken up with CFA Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Phone No. 011-23710497 and Fax No. 011-23734052).**

  
**AGM (RM-I) - CFA [LA]**

To

**All Heads of Telecom Circle (except A&N circle)/Telecom Districts, BSNL.**

Copy to: -

1. CMD, BSNL.
2. Director (CFA / CM / ENT / HR / FIN), BSNL Board.
3. All PGMs / GMs – CFA vertical, BSNL C.O..
4. All Tariff committee members [GM (CFA)/GM (NWP-CFA)/Sr. GM (Finance-CFA)], BSNL C.O.
5. GM (CFA),CO BSNL w.r.t. e-file No. BSNLCO-CFAO/11(13)/2/2020-CFA carrying the approval of the Competent Authority in the matter.
6. GM (Marketing), BSNL C.O., for adequate publicity and marketing of the service.
7. AD OL, BSNL C.O for Hindi version.
8. CGM (ITPC), BSNL (Pune) for necessary changes in CDR/billing systems.
9. CGM (BBNW), BSNL, Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
10. Secretary TRAI - for information please.
11. Guard File.

  
**DM (T&C) - CFA**